

# COMPARATIVE STUDY OF PRIMARY HEALTH CARE (RHCs & BHUs) OF CITY DISTRICT GOVERNMENT, FAISALABAD AND DISTRICT GOVERNMENT, JHANG

Audit Year 2012-13 15th May, 2013

## **AUDITOR GENERAL OF PAKISTAN**

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### ABBREVIATIONS AND ACRONYMS

ARI Acute Respiratory Infections

BHU Basic Health Unit

BoD Burden of Disease

CDC Communicable Disease Control

CDD Communicable Diarrheal Diseases

CDR Case Detection Rate

CPR Contraceptive Prevalence Rate

DHIS District Health Information System

DHQ District Headquarter Hospital

EDO Executive District Officer

EPI Expended Program on Immunization

HD Health Department

IMR Infant Mortality Rate

MCH Maternal Child Health

MMR Maternal Mortality Ratio

MNCH Maternal Newborn and Child Health

ODGHS Office of Director General, Health Services

PLGO Punjab Local Government Ordinance

PPP Public-Private Partnership

PRSP Punjab Rural Support Program

RHC Rural Health Center

SCR Sputum Conversion Rate

SOP Standard Operating Procedure

TB Tuberculosis

TT2 Tetanus Toxoid 2 (Second Dose)

WMO Woman Medical Officer

### **PREFACE**

The Auditor General conducts audit subject to Articles 169 and 170 (2) of the Constitution of the Islamic Republic of Pakistan, 1973, read with Sections 8 and 12 of the Auditor- General's (Functions, Powers and Terms and Conditions of Service) Ordinance, 2001 of Pakistan and section 115 of the Punjab Local Government Ordinance 2001, require the Auditor General of Pakistan to conduct the audit of receipt and expenditure of the District Fund and Public Account of the District Government. The comparative study of Primary Health Care (RHCs & BHUs) of City District Government, Faisalabad and District Government, Jhang was carried out accordingly.

The Directorate General Audit District Governments Punjab (South), Multan, conducted comparative study of Primary Health Care (RHCs & BHUs) of City District Government, Faisalabad and District Government, Jhang during April & May 2013 for the period July 2009 to June 2012 with a view to reporting significant findings to the stakeholders. Audit examined the economy, efficiency and effectiveness of Primary Health Care Centers (RHCs & BHUs) of City District Government, Faisalabad and District Government, Jhang.

The comparative study report is submitted to the Governor of the Punjab in pursuance of Article 171 of the Constitution of the Islamic Republic of Pakistan, 1973, read with Section 115 of the Punjab Local Government Ordinance, 2001 to cause it to be laid before the Provincial Assembly.

Islamabad Dated:

(Muhammad Akhtar Buland Rana) Auditor General of Pakistan

#### **EXECUTIVE SUMMARY**

Directorate General of Audit, District Governments, Punjab (South), Multan conducted comparative study of Primary Health Care (RHCs & BHUs) of City District Government, Faisalabad and District Government, Jhang during April & May, 2013. The objective of the comparative study was to evaluate the performance of Primary Health Care Facilities (PHC) in City District, Faisalabad and District Jhang in provision of health services, making intra and inter District comparison, pointing out weak areas and making recommendations.

Twelve Rural Health Centers (RHCs), One Hundred and Sixty Eight Basic Health Units (BHUs) in District Faisalabad and nine Rural Health Centers (RHCs), Fifty Eight Basic Health Units (BHUs), in District Jhang are working under the administrative control of Executive District Officer and District Health Officer respectively. BHUs in District Faisalabad are, administratively, under the control of Punjab Rural Support Program (PRSP) during the time period covered in comparative study.

During the comparative study, following areas of health services were focused:

- Average per patient expenditure
- Average per Day OPD Attendance
- New and Follow-up proportion
- Coverage of population of catchment area in providing health services.
- Diagnostic (X-Ray, Lab) service utilization
- Immunization Services to infant and mother
- Maternal and newborn health services
- Malnutrition

As the objective of the comparative study was to evaluate the performance in provision of health services, make comparison, point out weak areas and makes recommendations, evaluation team offered following major recommendations.

- District Health Information System (DHIS), currently restricted to Government Health Facilities, should be extended to private hospital / clinics.
- EPI staff may be used for determination of more reliable figure of population of catchment area, for setting target of different health services, currently determined by addition of fix percentage in previous year figure.
- Mechanism should be determined to record patient feedback.
   Service of Toll Free Number / Web site complaint portal may be introduced for lodging of complaints, suggestions from general public.
- Monthly analytical reports may be made available through DHIS to the administrator i.e. EDO, DO, for further appropriate prompt action
- Detailed analysis at each RHC and BHU level should be made to point out less effective health facility and appropriate action may be taken to overcome weak areas / ineffective health facilities.
- Efforts should be made to build the confidence of population of catchment area to visit the health facilities near to their home, by good behavior of staff, availability of medicine and equipment.
- Disease diagnostic services, Lab Service and X-Ray service needs special attention by ensuring availability of necessary equipment and availability of X-Ray films.
- Steps should be taken to increase immunization coverage at RHCs and BHUs in both districts to reduce work load on EPI Staff.
- ANC Re-visits proportion and deliveries conducted at RHCs and BHUs required special attention to resume the confidence of population of catchment area on services in Government health facilities.
- Arrangement should be made to educate general public for healthy nutrition habits and to reduce prevalence of anemia among first ANC attendance, OPD Malnourished Children Ratio and Low Birth Weight rate.

### 1 INTRODUCTION

Faisalabad City is located in the North East of Pakistan in the Punjab province and situated at about 128 kilometers from Lahore. District Faisalabad consists of 8 towns namely; Jinnah, Lyallpur, Iqbal, Madina, Jaranwala, Samundari, Tandlianwala and JhumraTowns. The CDGF is responsible to provide the health facilities to the general public of District Faisalabad. Total health facilities under CDGF health department are 5 Tehsil Head quarter Hospitals (THQs), 12 Rural Health Centers (RHCs), 168 Basic Health Units (BHUs).

Proportionate population of District Faisalabad is as below:

### Area-wise population

Area	Population	Percentage		
Rural	4437547	61%		
Urban	2873144	39%		

Source: Standard Demographic population groups based on DHIS

### Gender-wise population

Gender	Population	Percentage
Male	3582239	49%
Female	3728452	51%

Source: Standard Demographic population groups based on DHIS

Jhang is a district of the Punjab province of Pakistan. The city of Jhang is the district's capital. According to the 1998 census of Pakistan, the district's population was 2.8 million, out of which 23 percent lived in urban areas. By 2008, according to estimates, the population had risen to 3.5 million.

District Jhang is located in the North East of Pakistan in the Punjab province and situated at about 220 kilometers from Lahore. District Jhang consists of four Tehsils namely Jhang, Shorkot, Ahmed Pur Sail and 18 Hazari. The District Government, Jhang is responsible to provide the health facilities to the general public of District Jhang. Total health facilities under District Government, Jhang health department are one DHQ, three Tehsil Head quarter Hospitals (THQs), 9 Rural Health Centers (RHCs), and 58 Basic Health Units (BHUs).

Proportionate population of District Jhang is as below:

### Area-wise population

Area	Population	Percentage
Rural	1885235	78
Urban	531733	22

Source: Standard Demographic population groups based on DHIS

### Gender-wise population

Gender	Population	Percentage		
Male	1232653	51		
Female	1184315	49		

Source: Standard Demographic population groups based on DHIS

### 2 PRIMARY HEALTH CARE

According to Training Manual for Health and Nutrition Supervisor page No.31, it is essential health care based on practical, scientifically sound and socially acceptable methods and technology made universally accessible to individuals and families in the community through their full participation and at a cost that the community and the country can afford to maintain at every stage of their development in the spirit of self-reliance and self-determination.

### 2.1 Essential Components of Primary Health Care

There are eight essential components of Primary Health Care (PHC) approach. These are given below:-

- 1. Education concerning prevailing health problems and the methods of preventing and controlling them.
- 2. Promotion of safe food supply and proper nutrition.
- 3. An adequate supply of safe water and basic sanitation.
- 4. Maternal and child health care, including Family Planning.
- 5. Immunization against major infectious diseases.
- 6. Prevention and control of locally endemic diseases.
- 7. Appropriate treatment of common diseases and injuries.
- 8. Provision of essential drugs.

Following health facilities are mainly working to provide Primary Health Care (PHC)

#### 2.1.1 Basic Health Unit (BHU)

The BHU is located at a Union Council and serves a catchment population of up to 25,000. Services provided at BHU are promotive, preventive, curative and referral. Outreach/community based services are part of package provided by the BHU. BHU provides all PHC services along with integral services that include basic medical and surgical care, CDD, CDC, ARI, malaria and TB control. BHU provides first level referral to patients referred by LHWs. BHU refers patients to higher level facilities as and when necessary.

The BHU also provides clinical, logistical and managerial support to the LHWs. It also serves as a focal point, where community and the public sector health functionaries may come together to resolve issues concerning health.

#### **Main Functions / Services at BHUs**

- 1. Provision of services under the Integrated PHC programs / activities relating to:
  - Mother and Child Health & Growth Monitoring
  - Family Planning Services
  - Immunization.( EPI and Polio Eradication)
  - Services relating to Communicable Disease Control(CDC)
- 2. Treatment of common ailments
- 3. Health education/awareness about common health problems and campaign for improved sanitation
- 4. Management protocol for ARI, Malaria and Diarrhea
- 5. TB DOTS program
- 6. Surveillance of diseases especially those likely to cause the epidemics (Disease Early Warning System DEWS).
- 7. Nutritional support

### 2.1.2 Rural Health Centre (RHC)

The RHCs have 10-20 inpatients beds and each serves a catchment population of up to 100,000 people. The RHC provides promotive, preventive, curative, diagnostics and referral services along with inpatient services. The RHC also provides clinical, logistical and managerial support to the BHUs, LHWs, MCH Centers, and Dispensaries that fall within its geographical limits. RHC also provides medico-legal, basic surgical, dental and ambulance services.

### 3. OBJECTIVES OF COMPARATIVE STUDY

The objective of the comparative study was to evaluate the performance of Primary Health Care Facilities (PHC) in City District, Faisalabad and District Jhang in provision of health services, making intra and inter District comparison, pointing out weak areas and making recommendations. During the comparative study, following areas of health services were focused:

- Average per patient expenditure
- Average per Day OPD Attendance
- New and Follow-up proportion
- Coverage of population of catchment area in providing health services.
- Diagnostic (X-Ray, Lab) service utilization
- Immunization Services to infant and mother
- Maternal and newborn health services
- Malnutrition

#### 4. SCOPE AND METHODOLOGYOF COMPARATIVE STUDY

### 4.1 Scope

The scope of comparative study was to examine the activities of RHCs and BHUs, of City District Government Faisalabad and District Jhang, making inter District comparison.

Audit party planned to make analysis and comparison for five years, 2007-08 to 2011-12 but thereafter restricted to 3 years, 2009-10 to 2011-12, due to change in mode of record maintenance after introduction of District Health Information System, posting transfer of relevant staff and weak handing taking over of record.

Further, BHUs in District Faisalabad are under administrative control of Punjab Rural Support Program (PRSP). Audit Team arranged meeting with District Support Manager, PRSP, Faisalabad and submitted requisition at the start of Program through Executive District Officer (Health), Faisalabad but District Support Manager, PRSP, Faisalabad did not cooperate, inspite of

repeated requisitions, and, finally, denied to produce record / information on last day of Audit Work Program i.e. 16.05.2013.

It is to be noted that comparative analysis of BHUs is based on information obtained from DHIS. Due to non-cooperation of District Support Manager, PRSP, Faisalabad report on comparative analysis of BHUs could not be discussed resultantly replies have not been incorporated in the report.

### 4.2 Methodology

The following methodology was adopted during comparative study.

- 1. Collection and scrutiny of relevant data, files, documents, reports etc.
- 2. Meetings with concerned officers / staff of District Health Department.
- 3. Field visits of health facilities on sample basis.
- 4. Calculation and analysis of ratios, inter and intra district performance comparison.

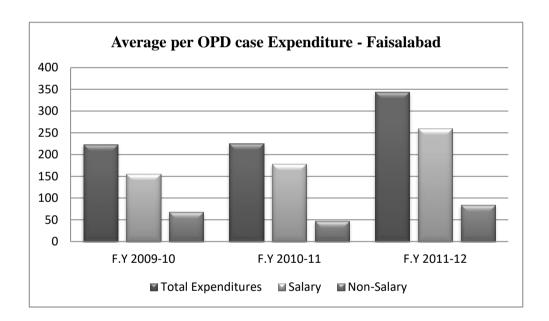
### 5. Comparative Study Findings (RHCs)

### **5.1** Financial Management:

### **5.1.1** Average per OPD Case Expenditure:

It was observed while making analysis of average per OPD case expenditure in RHCs of District Faisalabad that expenditure under the head of Salary increased from Rs.155/- to Rs.178/-14.84% from 2009-10 to 2010-11 and to Rs.260/- 46.07% in 2011-12. While Non-Salary expenditure decreased from Rs.68/- to Rs.47/- 30.88% in 2010-11 and thereafter increased to Rs.84/- 78.72% in 2011-12.

Further, total expenditure was increased from Rs.223/- to 225/-4.46% in 2010-11 and thereafter a major increase of Rs.344/-, 52.89% in F.Y. 2011-12 was noted (**Table-1**).



**Audit Finding:** Major increase of 46.07% in salary expenditure, 78.72% in non-salary expenditure in F.Y. 2011-12 needs justification.

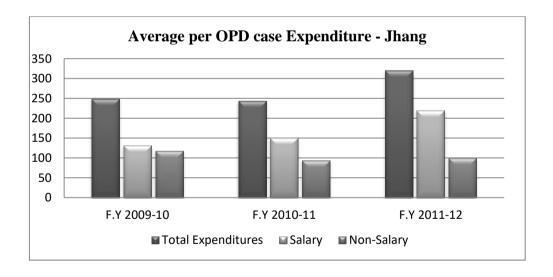
**Departmental Reply:** Executive District Officer (Health), Faisalabad replied that major increase of average per OPD case expenditure in Financial Year 2011-12 was due to increase in Pay and Allowances, announced by the Government.

**Further Audit Comments:** Audit is of the view that major increase in average per OPD case expenditure in Financial Year 2011-12, was due to decrease in OPD cases.

**Recommendation:** Audit recommends that effort should be made to increase the number of OPD cases to maintain the economy and efficiency level.

It was observed while making analysis of average per OPD cases expenditure in RHCs of District Jhang that expenditure under the head of Salary increased from Rs.131/- to Rs.150/- 14.50% in 2010-11 and Rs.220 58.33% in 2011-12. While Non-Salary expenditure decreased from Rs.118/- to Rs.93/- 21.19% in 2010-11 and thereafter increased to Rs.100/- 7.53% in 2011-12.

Further, total expenditure was decreased from Rs.249/- to 243/-2.41% in 2010-11 and thereafter a major increase up to Rs.320/-, 31.69% in F.Y. 2011-12 was noted (**Table-1**).



**Audit Finding:** Major increase of 58.33% in Salary expenditure and 31.69% in total expenditure during F.Y. 2011-12 needs justification.

**Departmental Reply:** Executive District Officer (Health), Jhang replied that major increase of average per OPD case expenditure in Financial Year 2011-12 was due to increase in Pay and Allowances, announced by the Government.

**Further Audit Comments:** Audit is of the view that major increase in average per OPD case expenditure in Financial Year 2011-12, was due to decrease in OPD cases.

**Recommendation:** Audit recommends that efforts should be made to increase the number of OPD cases to maintain the economy and efficiency level.

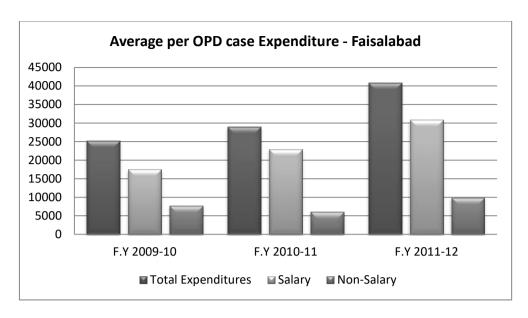
While making inter district comparison it was observed that during the financial year 2009-10 and 2010-11 Average per OPD case expenditure (Salary + Non-Salary) remained low in District Faisalabad while in 2011-12 average per OPD case expenditure (Salary + Non-Salary) remained low in District Jhang.

**Recommendation:** Audit recommends that Executive District Officers (Health) of both districts should make efforts to curtail per OPD case expenditure by increasing the number of patients at OPD and by providing medicines and lab test facilities to the patients.

### **5.1.2** Average per Day per RHC Expenditure:

It was observed on making analysis of average per day per RHC expenditure at RHCs of District Faisalabad that expenditure under the head of Salary increased from Rs.17,517/- to Rs.22,951/- 31.02% from 2009-10 to 2010-11 and to Rs.30,882/-34.56% in 2011-12. While Non-Salary expenditure decreased from Rs.7,726/- to Rs.6,059/- 21.58% in 2010-11 and thereafter increased to Rs.9,934/- 63.95% in2011-12.

Further, Average per day per RHC expenditure in total was increased from Rs.25,243 to 29,010i.e 14.92% in 201-11 and to 40,816 i.e40.70% in 2011-12 (**Table-2**).



**Audit Finding:** Major increase in per day per RHC salary expenditure i.e. 34.56%, non-salary expenditure 63.95% and total 40.70% in F.Y. 2011-12 needs justification.

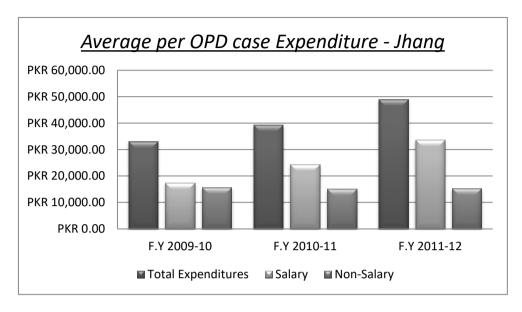
**Departmental Reply:** Executive District Officer (Health), Faisalabad replied that major increase in average per OPD case expenditure in Financial Year 2011-12 was due to increase in Pay and Allowances.

**Further Audit Comments:** Audit is of the view that major increase in average per OPD case expenditure in Financial Year 2011-12 was due to increase in Pay and Allowances as well as increase in non-salary expenditure.

**Recommendation:** Audit recommends that detailed analysis should be made at individual RHC level and appropriate action be taken to eliminate unnecessary expenditure.

It was observed while making analysis of average per day per RHC expenditure at RHCs of District Jhang that expenditure under the head of Salary increased from Rs.17,473/- to Rs.24,342/- 39.31% from 2009-10 to 2010-11 and to Rs.33,689/- 38.40% in 2011-12. While Non-Salary expenditure decreased from Rs.15,735/- to Rs.15,068/- 4.239% in 2010-11 and thereafter increased to Rs.15374/-2.03% in 2011-12.

Further, Average per day per RHC expenditure in total increased from Rs.33,208/- to Rs.39,410/- 16.68% in 201-11 and to Rs.49,063/- 24.49% in 2011-12 (**Table-2**).



**Audit Finding:** Major increase in per day per RHC salary expenditure, 39.31% in 2010-11 and 38.40% in 2011-12, and total (Salary + Non-Salary) 18.68% in 2010-11 and 24.49% in F.Y. 2011-12 needs justification.

**Departmental Reply:** Executive District Officer (Health), Jhang replied that the increase in average per day OPD attendance in the year 2010-11 was due to floods which displaced more than 0.3 Million population of Jhang. Two RHCs were directly affected by flood i.e. RHC Kot Shakir and RHC Haveli Sheikh Raju. Patients were attended in medical camps. Secondly, excess availability of medicine in the year 2011-12 increased the number of patients in District Jhang as compared to year 2009-10.

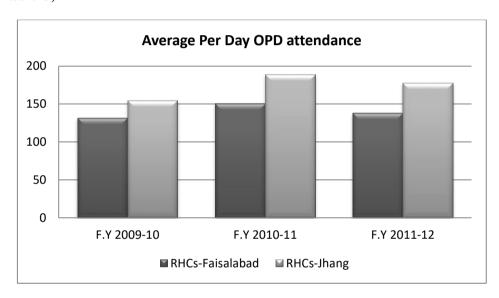
**Further Audit Comments:** Audit is of the view that major increase in average per OPD case expenditure in Financial Year 2010-11 and 2011-12 was due to increase in Pay and Allowances.

**Recommendation:** Audit recommends that detailed analysis should be made at individual RHC level and find out uneconomical RHCs and take appropriate action to eliminate unnecessary expenditure.

### 5.2 OUTPATIENT DEPARTMENT

### 5.2.1 Average per Day OPD Attendance:

It was observed while making comparison of Average number of patients who visited OPD per day per RHCs of District Faisalabad that average number of patients in OPD increased from 132 to 151, 14.39% in financial year 2010-11 and thereafter decreased to 138, 8.61% in the financial year 2011-12 (**Table-3**).



In District Jhang, average daily patients in OPD increased from 155 to 189, 21.94% during the financial year 2010-11 and thereafter decreased to 178 patients, 5.82% in the financial year 2011-12 (Table-3).

While making inter district comparison, RHCs of District Jhang entertained more patients in OPD than District Faisalabad.

**Audit Finding:** Decrease in average per day OPD attendance in districts, 8.61% in District Faisalabad and 5.82% in District Jhang, during the financial year 2011-12 needs justification.

**Departmental Reply:** Executive District Officer (Health), Faisalabad replied that most of the population of District Faisalabad is in urban areas and most of the patients visits THQ Hospital, DHQ Hospital and Allied Hospital, Faisalabad instead of Rural Health Centers.

**Further Audit Comments:** Audit is of the view that the rationale of incurring such a huge expenditure on RHCs may be justified if the patients are not treated at these health facilities.

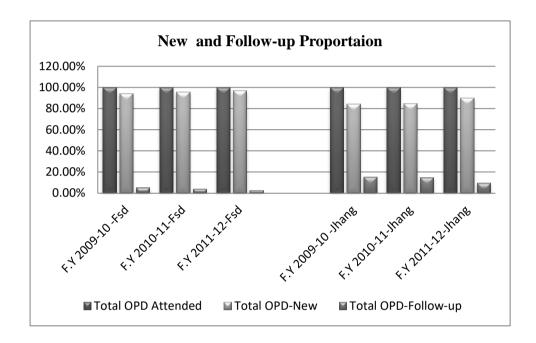
EDO (Health), Jhang replied that the increase in average per day OPD attendance in the year 2010-11 was due to floods which displaced more than 0.3 Million population of Jhang. Two RHCs were directly affected by flood i.e. RHC Kot Shakir and RHC Haveli Sheikh Raju. Patients were attended in medical camps. Further, excess availability of medicine in the year 2011-12 increased the number of patients in District Jhang as compared to year 2009-10.

**Further Audit Comments:** Reply was not tenable because Audit pointed out decrease in average per day OPD attendance during F.Y 2011-12 and flood hit in the year 2010-11.

**Recommendation:** Audit recommends that efforts should be made to increase the number of patients by ensuring availability of medicines, equipment and better attitude of staff.

### 5.2.2 New and Follow-up Proportion of Total OPD Attendance:

In both districts there was declining trend in percentage of follow-up OPD attendance. In district Faisalabad percentage of follow-up cases was 5.42% in 2009-10 which decreased to 4.16% and 2.87% in financial years 2010-11 and 2011-12 respectively. While in district Jhang percentage of follow-up cases was 15.48% in 2009-10 which decreased to 15.01% and 9.83% in financial years 2010-11 and 2011-12 respectively, which was better than ratio in district Faisalabad, but with declining trend. (**Table-4**).



**Audit Finding:** Declining trend observed in percentages of follow-up OPD attendance in both districts showed less interest of the patients for revisit at health facility, reasons need to be investigated.

**Departmental Reply:** DO (Health), Faisalabad replied that it is due to poor reporting. Steps will be taken to improve the reporting system.

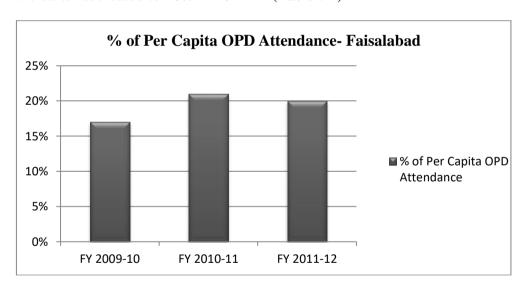
EDO (Health), Jhang replied that the low follow up visits in Faisalabad may be due to poor training and non-recording of follow up visits in the OPD register. Non-compliance of standard definitions of new and follow up patients might also be one of the causes. Re-fresher trainings of DHIS tools shall be arranged to improve reporting systems and to rectify the problems.

**Further Audit Comments:** Reply of EDO (Health), Jhang is irrelevant as it is a commentary on poor reporting system of Faisalabad. EDO (Health), Faisalabad should take steps to improve reporting system along with educating patients about importance of re-visits for proper follow-up in treatment of diseases.

**Recommendation:** Audit recommends for proper arrangements to improve reporting and training of staff and to educate patients.

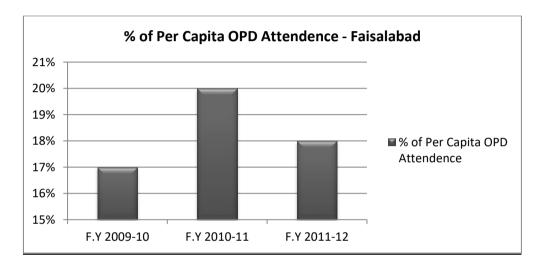
### **5.2.3** Per Capita OPD Attendance:

While making comparison of results of calculation of per capita OPD attendance of RHCs with previous year results in District Faisalabad, it was observed that it increased in the financial year 2010-11 from 17% to 21% but thereafter decreased to 20% in 2011-12 (**Table-5-1**).

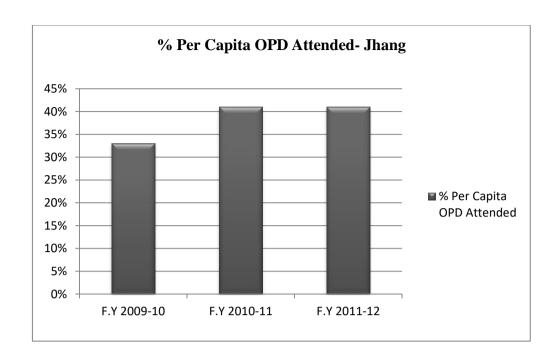


With consideration of unrealistic decrease in denominator, population of catchment area, horizontal analysis was made and it was observed that there was 4% increase in financial year 2010-11 (17% to 21%) due to 14% increase in OPD cases during the year 2010-11 and 4% decrease in denominator, population of catchment area. While increase in 2011-12 of 3% (17% to 20%) was due to 5% increase in OPD cases attended and 8% decrease in denominator, population of catchment area. Further, in reality there was only 14% increase in 2010-11 and 5% in 2011-12 as compared to 2009-10 (**Table-5-2**).

If we ignore unrealistic decrease in population of catchment area and consider the same in all three years, then calculation shows increase from 17% to 20%, only 3% increase in financial year 2010-11 and thereafter, 2% decrease in financial year 2011-12 (**Table-5-3**).

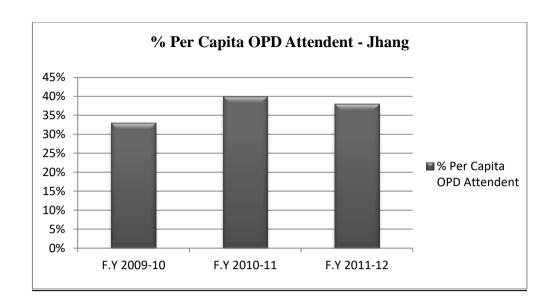


While making comparison of results of calculation of per capita OPD attendance of RHCs with previous year's results in District Jhang, it becomes clear that it increased in the financial year 2010-11 from 33% to 41% and remained same in 2011-12 (**Table-5-4**).

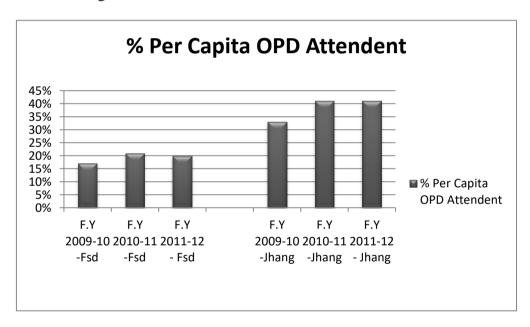


With consideration of unrealistic decrease in denominator, Population of catchment area, horizontal analysis was made and it was observed that there was 8% increase in financial year 2010-11 (33% to 41%) due to 22% increase in OPD cases attended during the year and 3% decrease in denominator, population of catchment area. While in 2011-12, 15% increase in OPD cases and 7% decrease in denominator was noticed. Further, in reality, there was only 22% increase in 2010-11 and 15% in 2011-12 as compared to results of 2009-10 (**Table-5-5**).

If we ignore unrealistic decrease in population of catchment area and consider the same in all three years, then calculation shows 7% increase in financial year 2010-11 and 2% decrease in financial year 2011-12 (**Table-5-6**).



While making inter district comparison, performance of RHCs of District Jhang remained batter than that in District Faisalabad.



**Audit Findings:** Decrease in population of catchment area during each year needs justification. Further, per capita OPD Attendance remained low in District Faisalabad than District Jhang which needs justification.

**Departmental Reply:** EDOs replied that figures of population of catchment areas were adjusted as per instructions of Director Health Services (EPI) Punjab, Lahore.

EDO (Health), Faisalabad replied that most of the population of District Faisalabad is in urban areas and most of the patients visit THQ Hospital, DHQ Hospital and Allied Hospital, Faisalabad instead of Rural Health Centers.

EDO (Health), Jhang replied that decrease in per capita OPD attendance in 2011-12 was due to engagement of the staff in repeated preventive programs like Polio Campaigns in the year 2011-12. Decrease in per capita OPD attendance in District Jhang is due to more rural population as compared to Faisalabad and non-availability of teaching hospital. Medicine availability also plays a major role in patient attendance at health facility.

**Further Audit Comments:** As EPI (Expended Program on Immunization) staff, already visits door to door for immunization, they should also be instructed to collect data about the population of catchment area to determine health services targets, instead of addition of fix percentage in previous year figure, as directed by Director Health Services (EPI) Punjab, Lahore.

**Recommendation:** Audit recommends for collection of more reliable information of population of catchment area through EPI staff and, further, steps should be taken to increase the number of patients at health facility for utilization of public resources and reduce work load at THQs and DHQs.

### **5.2.4** Referred in Case Proportion:

One of the functions of the district health system is to establish and improve referral linage among the various tiers of service delivery. Referral system at RHC level in both districts was found inefficient. As ratio of referred in total new OPD cases remained 0.15% in financial year 2009-10, 0.39% in 2010-11 and 0.42% in 2011-12 in Faisalabad. While in Jhang it was 0.27% in financial year 2009-10, 0.26% in 2010-11 and 0.26% in 2011-12.

Faisalabad	2009-10		2010-11		2011-12	
	Amount	%	Amount	%	Amount	%
Total cases attended, other than referred, at facility's OPD for the year	468,373	99.85%	539,791	99.61%	503,050	99.58%
Total referred cases attended at facility's OPD for the year	696	0.15%	2,134	0.39%	2,125	0.42%
Total New OPD attendance for the Year	469,069	100.00%	541,925	100.00%	505,175	100.00%

Jhang	2009-10		2010-11		2011-12	
	Amount	%	Amount	%	Amount	%
Total cases attended, other than referred, at facility's OPD for the year	369,091	99.73%	452,163	99.74%	452,217	99.74%
Total referred cases attended at facility's OPD for the year	989	0.27%	1,195	0.26%	1,167	0.26%
Total New OPD attendance for the Year	370,080	100.00%	453,358	100%	453,384	100%

**Audit Finding:** Referral system at RHC level in both districts was found inefficient as referred-in case proportion attended was even less than 1% which needs justification.

**Departmental Reply:** DO (Health), Faisalabad replied that the referral system is improving and efforts will be made to make it better.

EDO (Health), Jhang replied that lower ratio of referral is due to verbal referrals by the health facilities. Referral trend is almost horizontal in District Jhang. It shows that the health facility staff is either not entering the referred patients properly in the OPD register or is unaware of its importance. Capacity building can improve this situation.

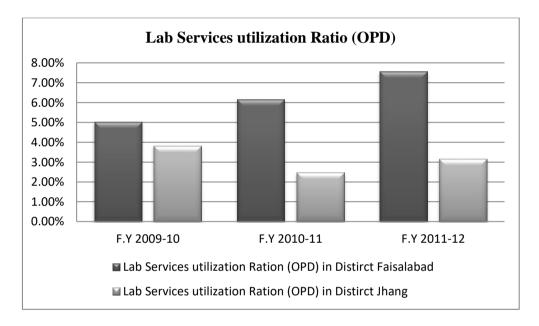
**Further Audit Comments:** Low referred-in case proportion admitted by EDO (Health), Faisalabad and EDO (Health), Jhang needs to be addressed and appropriate action should be taken to increase the proportion.

**Recommendation:** Audit recommends for issuance of strict instructions to RHCs' staff for proper recording of referred cases.

### 5.3 LAB SERVICE UTILIZATION

### **5.3.1** Lab Service Utilization (OPD):

In District Faisalabad Lab Service Utilization ratio remained progressive as 5.03% in the year 2009-10 and 6.18% and 7.57% in 2010-11 and 2011-12 respectively. But in District Jhang it was 3.83% in 2009-10 and thereafter decreased to 2.48% in 2010-11 and increased to 3.17% in 2011-12. Lab Service Utilization in OPD remained better in Faisalabad as compared to District Jhang (**Table-6**).



**Audit Findings:** Lab Service Utilization in OPD remained low in District Jhang as compared to Faisalabad which needs justification. Further, Lab Service Utilization in OPD needs to be improved in both districts.

**Departmental Reply:** DO (Health), Faisalabad replied that efforts were being made for further improvement.

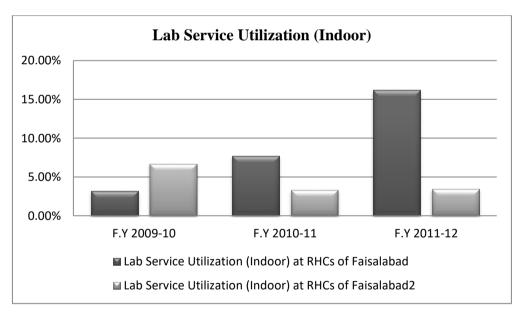
EDO (Health), Jhang replied that low lab services utilization trend in district Jhang than district Faisalabad shows that the tests range in Jhang is low or staff is not competent to perform major tests which can be easily arranged by minor inputs. Doctors, paramedical and lab staff working at RHCs need capacity building.

**Further Audit Comments:** Matter may be probed in for pointing out the reasons for low Lab Services Utilization in OPD for further appropriate action.

**Recommendation:** Capacity building of staff may be ensured along with provision of necessary equipment to the health facilities.

### **5.3.2** Lab Service Utilization (Indoor):

In District Faisalabad Lab Service Utilization ratio remained progressive as 3.18% of total patients admitted in financial year 2009-10 and 7.72% and 16.22% in 2010-11 and 2011-12 respectively got benefit of the indoor Lab Services facility. But in District Jhang it was 6.71% in 2009-10 and thereafter decreased to 3.34% in 2010-11 and then again increased in 2011-12 to 3.45%. Lab Service Utilization (indoor) remained better in District Faisalabad as compared to District Jhang(**Table-7**).



**Audit Findings:** Lab Service Utilization (Indoor) also remained low in District Jhang as compared to Faisalabad which needs justification. Further, Lab Service Utilization (Indoor) needs to be improved in both districts.

**Departmental Reply:** EDO (Health), Faisalabad replied that efforts were being made for further improvement.

EDO (Health), Jhang replied that low lab services utilization trend in district Jhang than district Faisalabad shows that the tests range in Jhang is low or staff is not competent to perform major tests which can be easily arranged by minor inputs. Doctors, paramedical and lab staff working at RHCs need capacity building.

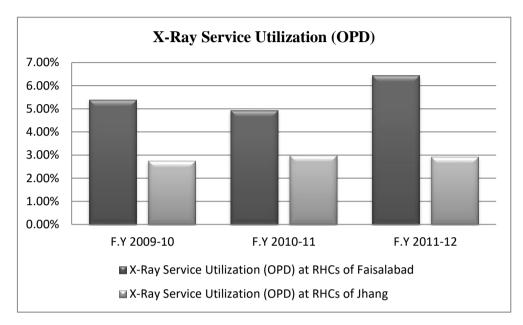
**Further Audit Comments:** Matter may be probed in for pointing out the reasons for low Lab Services Utilization for further appropriate action.

**Recommendation:** Capacity building of staff may be ensured along with provision of necessary equipment to the health facilities.

### 5.4 X-RAY SERVICE UTILIZATION

### **5.4.1** X-Ray Service Utilization (OPD):

In District Faisalabad X-Ray Service Utilization ratio remained fluctuating as it was 5.39% in financial year 2009-10 and 4.93% and 6.44% in 2010-11 and 2011-12 respectively. In district Jhang it was 2.75% in 2009-10 2.98% and 2.93% in 2010-11 and 2011-12 (**Table-8**).



**Audit Findings:** X-Ray Service Utilization in OPD remained low in District Jhang as compared to Faisalabad which needs justification. Further, X-Ray Service Utilization in OPD needs to be improved in both districts.

**Departmental Reply:** EDO (Health), Faisalabad replied that efforts were being made for further improvement.

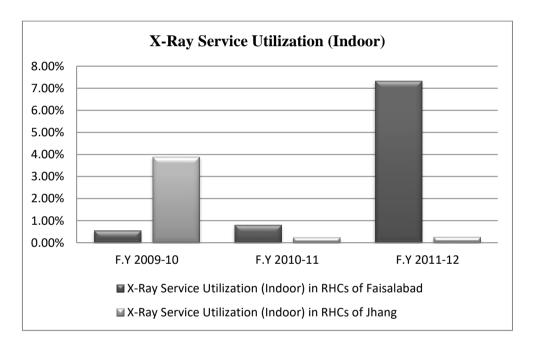
EDO (Health), Jhang replied that poor socio-economic status of patients as compared to Faisalabad is one cause. X-Ray Services Utilization in OPD in District Jhang remained on increasing side except a very nominal decrease in the year 2011-12. Another reason of decreased utilization in District Jhang is due to non-availability of X-Ray plant at RHC Mukhiana. Timely availability of X-Ray films also plays a major role.

**Further Audit Comments:** Matter may be investigated individually and efforts made for further improvement.

**Recommendation:** Capacity building of staff may be ensured along with provision of X-Ray plants and X-Ray films at missing facilities.

### **5.4.2** X-Ray Service Utilization (Indoor):

X-Ray Services Utilization by indoor patients in RHCs of District Faisalabad remained very low. It remained less than 1% in 2009-10 and 2010-11 while increased from 0.82% to 7.34% in financial year 2011-12. In district Jhang this ratio remained 3.90% in 2009-10 but thereafter decreased to 0.25% and 0.26% in 2011-12 and 2011-12 respectively. (**Table-9**).



**Audit Findings:** X-Ray Service Utilization (Indoor) remained low in District Jhang and, compartivley, high in District Faisalabad. Both Districts need to take serious action for improvement.

**Departmental Reply:** EDO (Health), Faisalabad replied that efforts were being made for improvement.

EDO (Health), Jhang replied that the drastic decrease in utilization of X-Ray services by indoor patients need thorough investigations. Quality of reporting/recording and pilferage of receipt may be the causes.

**Further Audit Comments:** Matter may be investigated for low X-Ray Service Utilization (Indoor).

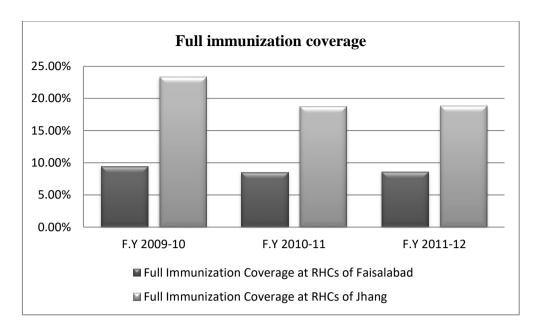
**Recommendation:** Capacity building of staff may be ensured along with provision of X-Ray plant at missing facilities and appropriate action for availability of X-Rays films.

#### **5.6** IMMUNIZATION:

### **5.6.1** Full Immunization Coverage:

Full immunization coverage ratio remained very low in District Faisalabad i.e. 9.49% in financial year 2009-10 and thereafter decreased to 8.56% in 2010-11 and increased to 8.63% in 2011-12.

In District Jhang this ratio was better than District Faisalabad as 23.36% in 2009-10 and thereafter decreased to 18.79% and 18.85% in 2010-11 and 2011-12 respectively (**Table-10**).



**Audit Finding:** Full immunization coverage was found low in both districts. Decrease in 2010-11& 2011-12 need to be justified.

**Departmental Reply:** EDO (Health), Faisalabad replied that most of the children visited THQ Hospital, DHQ Hospital and Allied Hospital Faisalabad instead of Rural Health Centers. Further EPI staff is also providing immunization at their door step.

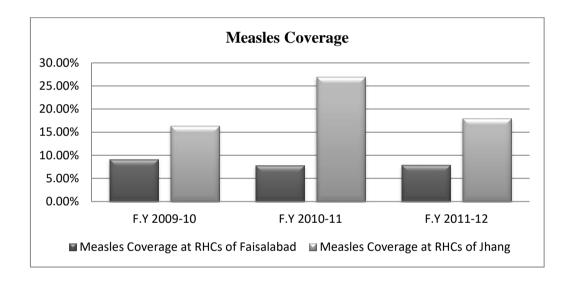
EDO (Health), Jhang replied that full immunization coverage ratio at RHCs is high in Jhang than Faisalabad. This service is also being provided by the field staff throughout the District. Decreasing trend in 2010-11 and 2011-12 was due to involvement of staff in flood activities in the year 2010-11, especially in flood affected areas and repeated preventive activities in the year 2011-12. Better supervision in the field also played a role because RHC's EPI centers mainly act as Centre for Missed Opportunities i.e. to vaccinate children who fail to get vaccination at their door step. Comparison of Jhang and Faisalabad shows better immunization service delivery at Jhang that is due to fully functional EPI static centers at Jhang.

**Further Audit Comments:** Reply of EDO (Health), Faisalabad was not tenable, because visits of children to THQs, DHQs show that immunization services are not being provided satisfactorily at RHC level.

**Recommendation:** Matter of low immunization coverage at RHCs of Faisalabad may be investigated and appropriate action may be taken to further increase immunization coverage at RHCs in both districts and to reduce work load on EPI Staff.

# **5.6.2** Measles Coverage:

Measles coverage ratio also remained low in District Faisalabad. It was 9.13% in 2009-10 which decreased to 7.84% in 2010-11 followed by minor increase of 7.94% in 2011-12. While in District Jhang it remained 16.36% in 2009-10 26.92% in 2010-11 and 17.94% in 2011-12 respectively (**Table-11**).



**Audit Findings:** Measles coverage was found low in district Faisalabad as compared to District Jhang. Decrease in 2010-11 & 2011-12 in District Faisalabad and decrease in 2011-12 in District Jhang needs justification.

**Departmental Reply:** EDO (Health), Faisalabad replied that most of the children visited THQ Hospital DHQ Hospital and Allied Hospital Faisalabad instead of Rural Health Centers. Further EPI staff is also providing immunization at their door step.

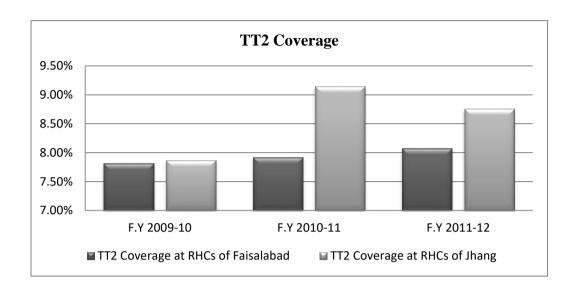
EDO (Health), Jhang replied that this showed better immunization services at RHCs of Jhang.

**Further Audit Comments:** Reply of EDO (H), Faisalabad was not tenable, because visits of children to THQs, DHQs show that immunization services are not being provided satisfactorily at RHC level.

**Recommendation:** Matter of low Measles coverage at RHCs of Faisalabad may be investigated and appropriate action may be taken to further increase immunization coverage at RHCs in both districts and to reduce work load on EPI Staff.

## **5.6.3** TT2 Coverage:

In District Faisalabad TT2 coverage ratio remained 7.82% in 2009-10 and with minor increase 7.92% and 8.08% in 2010-11 and 2011-12. While in District Jhang TT2 coverage ratio remained 7.87% in 2009-10, 9.15% in 2010-11 and decreased to 8.76% in 2011-12. TT2 Coverage remained better in District Jhang than District Faisalabad (**Table-12**).



**Audit Finding:** TT2 Coverage remained low in both distrcits which needs justification.

**Departmental Reply:** EDO (Health), Faisalabad replied that most of the children visit THQ Hospital, DHQ Hospital and Allied Hospital Faisalabad instead of Rural Health Centers. Further EPI staff is also providing immunization at their door step.

EDO (Health), Jhang replied that TT2 coverage at RHCs of District Jhang remained satisfactory. A minor decrease in TT2 coverage in the year 2011-12 was due to involvement of field staff in repeated Polio campaigns in that year.

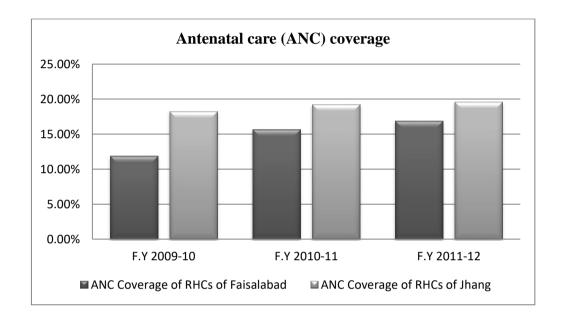
**Further Audit Comments:** Visits of women to THQs and DHQs show that services of TT2 vaccination were not being provided satisfactorily at RHC level.

**Recommendation:** Low TT2 coverage at RHC level needs to be investigated and appropriate action may be taken to further increase coverage of TT2.

## 5.7 MATERNAL AND NEWBORN HEALTH:

# 5.7.1 Antenatal Care (ANC) Coverage:

Antenatal care coverage in District Faisalabad remained 11.90% in 2009-10, 15.70% and 16.92% in 2010-11 and 2011-12. While in District Jhang position remained better than District Faisalabad. Antenatal care coverage was 18.26% in 2009-10, which increased to 19.23% and 19.59% in 2010-11 and 2011-12 respectively (**Table-13**).



**Audit Findings:** Antenatal care coverage remained low in both districts which needed justification.

**Departmental Reply:** EDO (Health), Faisalabad replied that ANC coverage is improving and efforts will be made for further improvement. Most of the pregnant women visit THQ Hospital, DHQ Hospital and Allied Hospital Faisalabad instead of Rural Health Centers.

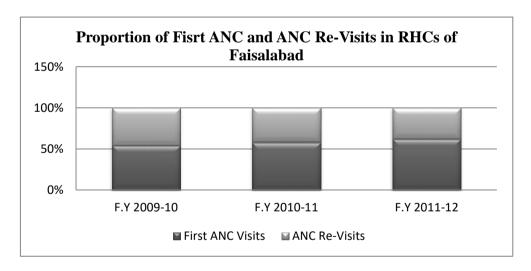
EDO (Health), Jhang replied that ANC coverage at RHCs of District Jhang show higher trend which is due to better provision of services at Jhang.

**Further Audit Comments:** Antenatal care includes recording medical history, assessment of individual needs, advice and guidance on pregnancy and delivery, screening tests, education of self-care during pregnancy and identification of condition detrimental to health during pregnancy, which seems most important for the health of new born and mother health, so special attention should be given to increase ANC coverage and to motivate women for regular visit at health facility.

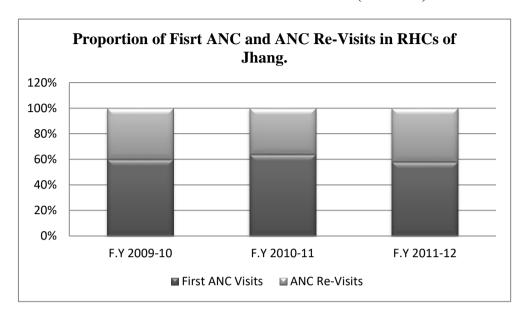
**Recommendation:** Low ANC coverage at RHCs needs to be investigated and appropriate action may be taken to further increase the ANC coverage and reduce work load on THQs and DHQs.

# 5.7.2 First ANC, Re-Visit ANC to Total ANC

In District Faisalabad first ANC visits to total ANC visit ratio increased from 54% to 58% in 2010-11 and to 62% in 2011-12 while ANC revisits decreased from 46% in 2009-10 to 42% and 38% in 2011-12 and 2012-13 respectively (**Table-14**).



In District Jhang first ANC visit to total ANC visit ratio increased from 60% to 64% in financial year 2010-11 but thereafter decreased to 58% in 2011-12. ANC re-visit to total ANC visit ratio decreased from 40% to 36% in 2010-11 and thereafter increased to 42% in 2011-12 (**Table-14**).



**Audit Findings:** Decrease in ANC re-visit to total ANC visit ratio needs justification as it shows that pregnant women who visited health facility were not satisfied with services and went to other hospitals / private doctors for Antenatal Care. ANC re-visit to total ANC visit ratio remained better in District Jhang than District Faisalabad.

**Departmental Reply:** EDO (Health), Faisalabad replied that the directions are being issued to the concerned staff for improvement of re-visit system.

EDO (Health), Jhang replied that minor decrease in trend in first ANC visit in RHCs of Jhang 64% to 58% is due to repeated preventive programs like celebration of National Immunization Days (NIDs) in the year 2011-12.

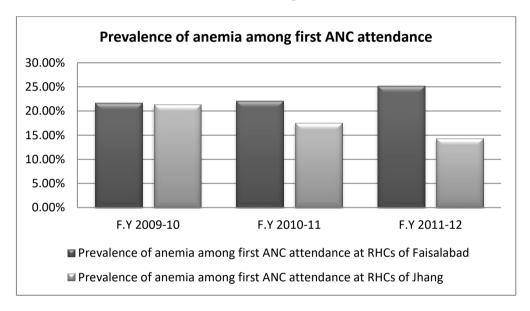
**Further Audit Comments:** Antenatal care includes recording medical history, assessment of individual needs, advice and guidance on pregnancy and delivery, screening tests, education of self-care during pregnancy, identification of condition detrimental to health during pregnancy. It is important for the health of

new born and mother health so, special attention should be given to increase first ANC and ANC re-visit.

**Recommendation:** Matter of low ANC coverage at RHCs needs to be investigated and appropriate action may be taken to further increase coverage and to reduce work load on THQs, DHQs.

# 5.7.3 Prevalence of Anemia among First ANC Attendance

Prevalence of anemia among first ANC attendance increased in District Faisalabad from 21.70% to 22.11% in 2010-11 and 25.19% in 2011-12. While in District Jhang it decreased from 21.34% to 17.56% in 2010-11 and thereafter to 14.35% in 2011-12. Prevalence of anemia among first ANC attendance remained better in District Jhang than District Faisalabad (**Table-15**).



**Audit Findings:** Prevalence of anemia among first ANC attendance was found increasing in RHCs of District Faisalabad.

**Departmental Reply:** EDO (Health), Faisalabad replied that directions were being issued to the concerned staff for improvement of re-visit system. Further in district Jhang, Nutrition Supervisors have been working but no appointment has been made in District Faisalabad.

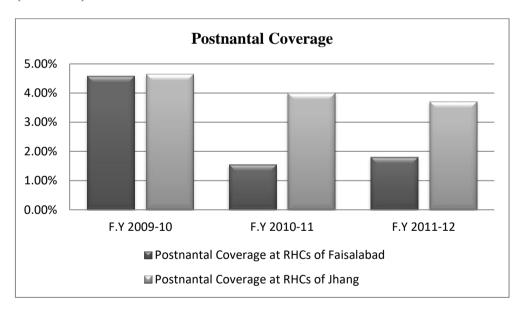
EDO (Health), Jhang replied that the prevalence of anemia among first ANC attendance is on decreasing trend in District Jhang while the reverse trend in Faisalabad is alarming. Cause needs to be investigated either it is reporting error or poor mother nutrition.

**Further Audit Comments:** Antenatal care includes recording of medical history, assessment of individual needs, advice and guidance on pregnancy and delivery, screening tests, education of self-care during pregnancy, identification of condition detrimental to health during pregnancy. It is important for the health of new born and mother health so, special attention should be given to increase first ANC as well as ANC re-visits and decrease anemia.

**Recommendation:** Appropriate action should be taken to educate the women about healthy nutrition habits.

# **5.7.4** Postnatal Coverage

Postnatal coverage in District Faisalabad remained 4.59% in 2009-10 which decreased to 1.55% in 2010-11 and thereafter increased to 1.80% in 2011-12. While position in District Jhang remained better than District Faisalabad as 4.65% in 2009-10 and 4.00% in 2010-11 and 3.71% in 2011-12 (**Table-16**).



**Audit Finding:** Audit observed low and declining trends in postnatal coverage in both Districts which needs justification.

**Departmental Reply:** EDO (Health), Faisalabad replied that the directions were being issued to the concerned staff for improvement of postnatal coverage.

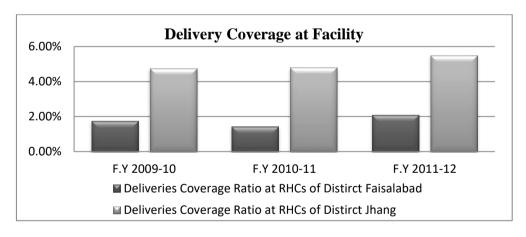
EDO (Health), Jhang replied that the postnatal coverage has decreased in both districts. This may be due to better postnatal services at door step through LHWs or through MNCH midwives. Increasing education trend in females also play a vital role in self-care especially after delivery and by avoiding repeated conceptions.

**Further Audit Comments:** Special attention is required for the sake of health of mother and infant to increase postnatal coverage.

**Recommendation:** Appropriate action should be taken to educate the women about importance of postnatal care.

## 5.7.5 Delivery Coverage at Facility

Percentage of deliveries conducted at Health Facility ratio in District Faisalabad was 1.74% in 2009-10 which shows minor increase from 1.42% and 2.10% in 2010-11 and 2011-12 respectively. While in District Jhang it was 4.76% in 2009-10 and, with minor increase, 4.80% and 5.50% in 2010-11 and 2011-12 respectively (**Table-17**).



**Audit Findings:** Percentage of deliveries conducted at Health Facility ratio remained very low in both districts which needed justification. However, District Jhang remained better than District Faisalabad.

**Departmental Reply:** EDO (Health), Faisalabad replied that the directions were being issued to the concerned staff for improvement of delivery coverage at Health Facility. Further most of the pregnant women visit THQ Hospital, DHQ Hospital and Allied Hospital Faisalabad instead of Rural Health Centers.

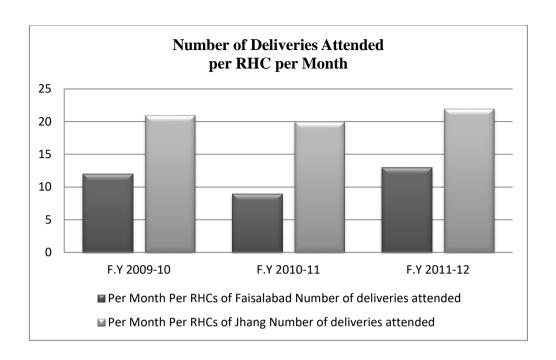
EDO (Health), Jhang replied that percentage of deliveries at RHCs is increasing day by day. This will improve maternal health and will decrease MMR of Pakistan.

**Further Audit Comments:** Percentage of deliveries conducted at RHCs need special attention so that population of the catchment area may rely on the Doctors/Staff of RHCs.

**Recommendation:** Low percentage of deliveries at RHCs may be investigated and reasons pointed out for poor performance of RHCs.

#### 5.7.6 Number of Deliveries Attended per RHC per Month

Average number of deliveries attended per month per RHC in District Faisalabad was 12 in 2009-10 which decreased to 9 in 2010-11 and then increased to 13 in 2011-12. While in District Jhang it was 21 in 2009-10, 20 in 2010-11 and 22 in 2011-12. Performance of RHCs in District Jhang remained better than District Faisalabad (**Table-18**).



**Audit Finding:** Average number of deliveries attended per month per RHC remained low in District Faisalabad.

**Departmental Reply:** EDO (Health), Faisalabad replied that most of the pregnant women visit THQ Hospital, DHQ Hospital and Allied Hospital Faisalabad instead of Rural Health Centers. Further, directions were being issued to the concerned staff for improvement.

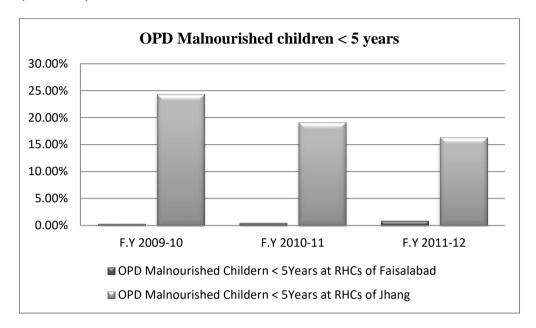
EDO (Health), Jhang replied that per month deliveries at RHCs are though satisfactory but not up to the mark. It needs further improvement. Efforts are being made to improve it by ensuring 24/7 services at all RHCs.

**Further Audit Comments:** Percentage of deliveries attended at RHCs need special attention to increase the reliance of population of the catchment area on RHCs Doctors/Staff.

**Recommendation:** Reasons of low percentage of deliveries at RHCs may be investigated and appropriate action may be taken.

#### 5.7.7 OPD Malnourished Children < 5 Years

OPD Malnourished children ratio in District Faisalabad remained 0.31% in 2009-10, with minor increase, 0.45% and 0.88% in 2010-11 and 2011-12 respectively. While in District Jhang this ratio decreased gradually from 24.35% in 2009-10 and 19.13% and 16.37% in 2010-11 and 2011-12 respectively (**Table-19**).



**Audit Finding:** OPD Malnourished children ratio in RHCs of District Jhang has been declining but, inspite of appointment of nutrition supervisors, it did not improve significantly if we compare it with RHCs of District Faisalabad.

**Departmental Reply:** EDO (Health), Faisalabad replied that efforts will be made for further improvement.

EDO (Health), Jhang replied that higher ratio of Malnourished child at District Jhang is due to more poverty in rural population of District Jhang, although the trend is decreasing. School education programs are being arranged through Health and Nutrition Supervisors. Moreover data quality of both districts regarding this indicator needs re-validation through LOT QUALITY ASSUARNCE SAMPLING by Director MIS or District Coordinators DHIS.

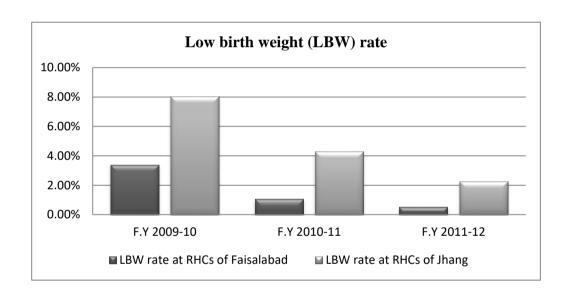
**Further Audit Comments:** Working of Nutrition Supervisors is questionable in District Jhang.

**Recommendation:** Matter may be investigated and efforts should be made to control OPD Malnourished children ratio.

# 5.7.8 Low Birth Weight (LBW) Rate

Low birth weight rate in District Faisalabad remained 3.38% in 2009-10 which decreased to 1.05% and 0.52% in 2010-11 and 2011-12 respectively.

While in District Jhang rate remained 8.04% in 2009-10 which decreased to 4.30% and 2.27% in 2010-11 and 2011-12 respectively. Low birth weight rate remained better in District Faisalabad than District Jhang (**Table-20**).



**Audit Finding:** LBW rate at RHCs of both districts is found declining which is appreciable.

**Departmental Reply:** EDO (Health), Faisalabad replied that efforts will be made for further improvement.

EDO (Health), Jhang replied that Low Birth Weight (LBW) rate in district Jhang is an indicator of poor socio-economic status. Poverty is more prevalent in rural population of District Jhang. School and community nutrition education programmes through School and Nutrition Supervisors will hopefully improve the situation in future.

Further Audit Comments: Declining LBW rate at RHCs is appreciable.

**Recommendation:** Further efforts should be made to keep LBW rate at acceptable level.

# COMPARISON OF PERFORMANCE OF BHUS OF CITY DISTRICT GOVERNMENT, FAISALABAD AND DISTRICT GOVERNMENT, JHANG

# **6.** Comparative Study Findings (BHUs)

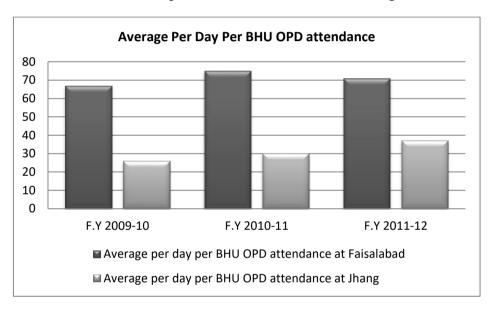
#### **6.1 OUT PATIENT DEPARTMENT:**

## **6.1.1** Average per Day OPD Attendance:

It was observed, in District Faisalabad, that average daily patients, who attended OPD, increased from 67 to 75, 11.94% in financial year 2010-11 and thereafter decreased to 71i.e 5.33% in the financial year 2011-12(**Table-21**).

In District Jhang average daily patients attended in OPD increased from 26 to 30, i.e. 15.38% during the financial year 2010-11 and 23.33% in the financial year 2011-12 (**Table-21**).

While making inter district comparison in District Faisalabad BHUs entertained more patients in OPD than District Jhang.



**Audit Finding:** Decrease in Average per day OPD attendance in District Faisalabad in FY 2011-12 and low Average per day OPD attendance in BHUs of District Jhang as compared to District Faisalabad need justification.

**Departmental Reply:** District Officer (Health), Jhang replied that the increase in average per day OPD attendance in the year 2010-11 was due to floods which displaced more than 0.3 Million population of Jhang. 10 BHUs were directly affected by flood. Patients were attended in medical camps. Moreover excess availability of medicine in the year 2011-12 increased the number of patients in District Jhang as compared to year 2009-10. E-monitoring of BHUs by DDOH, DOH, EDO (H) has also contributed in gradual increase in no. of patients. Moreover, 04 newly established GRDs have started functioning since 2011-12.

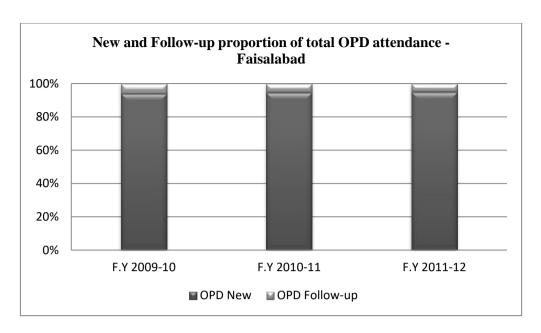
BHUs in District Faisalabad are under administrative control of Project Manager, Punjab Rural Support Program who did not provide information for comparative study. Analysis was made on the basis of information obtained from DHIS system through EDO (Health) office, Faisalabad.

**Further Audit Comments:** Efforts should be made to increase Average per Day OPD attendance.

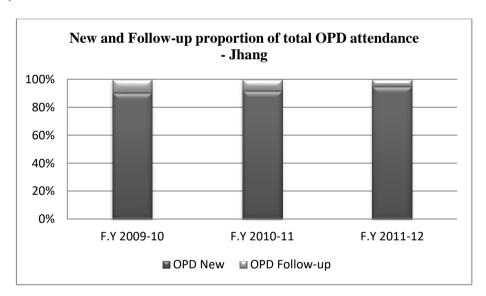
**Recommendation:** Audit recommends that efforts should be made to increase the number of patients by ensuring availability of medicines, equipment and better attitude of staff.

#### 6.2.1 New and Follow-up Proportion of Total OPD Attendance:

In both districts there was declining trend in percentage of follow-up of OPD attendance. In district Faisalabad percentage of follow-up cases were 6.17% in 2009-10 which decreased to 5.41% and 5.00% in financial year 2010-11 and 2011-12 respectively (**Table-22**).



While in district Jhang percentage of follow-up cases were 9.69% in 2009-10 which decreased to 8.18% and 5.06% in financial year 2010-11 and 2011-12 respectively, which was better than ratio in district Faisalabad (**Table-22**).



This ratio reveals that in both district patients were not interested to revisit the health facility.

**Audit Findings:** Declining trend has been observed in percentage of follow-up OPD attendance in both districts, which shows less interest of the patients for revisit at health facility, reasons need to be investigated.

**Departmental Reply:** District Officer (Health), Jhang replied that low rate of follow-up visits in Jhang may be due to poor training and non-recording of follow-up visits in the OPD register. Non-compliance of standard definitions of new and follow-up patients might also be one cause. Refresher trainings of DHIS tools be arranged to improve reporting systems and to rectify the problems.

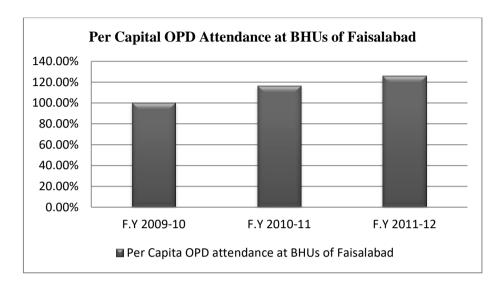
BHUs in District Faisalabad are under administrative control of Project Manager, Punjab Rural Support Program who did not provide information for comparative study. Analysis was made on the basis of information obtained from DHIS system through EDO (Health) office, Faisalabad.

**Further Audit Comments:** Reporting problems need to be addressed to improve availability of reliable information for further decision making along with educating patients about importance of re-visits for proper follow-up in treatment of diseases.

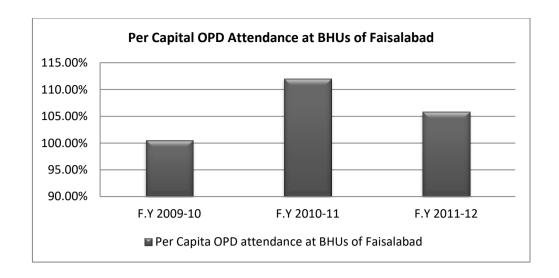
**Recommendation:** Audit recommends for proper arrangements to improve reporting and training of staff and to educate patients.

# **6.1.3** Per Capita OPD Attendance:

While making comparison of results, it was revealed that in district Faisalabad it increased in the financial year 2010-11 from 100.49% to 116.73% and to 126.04% in 2011-12 (**Table 23-1**).

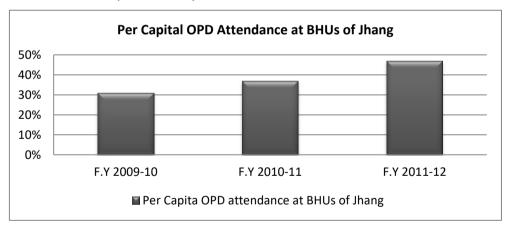


It was observed while making horizontal analysis, that there was increase in financial year 2010-11 of 16.24% (100.49% to 116.73%) due to 11% increase in OPD cases attended during the year and 4% decrease in denominator, population of catchment area. While increase in 2011-12 of 26.04% (17% to 20%) due to only 5% increase in OPD cases attended and 16% decrease in denominator, population of catchment area. Further, in reality there was only 11% increase in 2010-11 and 5% in 2011-12 as compare to 2009-10(**Table 23-2**).

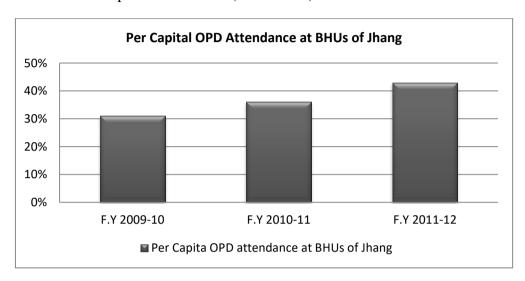


If we ignore unrealistic decrease in population of catchment area and consider the same in all three years, then calculation shows increase from 100.49% to 112.05% i.e. 11.56% increase in financial year 2010-11 and thereafter decrease from 112.005% to 105.83% i.e. 6.22% decrease in financial year 2011-12 (**Table 23-3**).

While making comparison of results of calculation of per capita OPD attendance of BHUs with previous year results in District Jhang, it was revealed that it increased in the financial year 2010-11 from 31% to 37% and 47% in 2011-12 (**Table 23-4**).



It was observed while making horizontal analysis, that there was increase in financial year 2010-11 of 6% (31% to 37%) due to 15% increase in OPD cases attended during the year and 4% decrease in denominator, population of catchment area. While in 2011-12 it increased 16% due to 39% increase in OPD cases attended and 9% decrease in denominator, population of catchment area. Further, in reality there was only 15% increase in 2010-11 and 39% in 2011-12 as compared to 2009-10 (**Table 23-5**).



If we ignore unrealistic decrease in population of catchment area and consider the same in all three years, then calculation shows increase from 31% to 36%, only 5% increase in financial year 2010-11 and 36% to 43%, 7% in financial year 2011-12(**Table 23-6**).

While making inter District comparison BHUs of District Faisalabad performed better than District Jhang.

**Audit Findings:** Decrease in population of catchment area in each year need to be justified. Further, Per capita OPD attendance was found more than 100% which may be due to error in data entry or misreporting which needs justification. Per Capita OPD Attendance in District Faisalabad decreased in 2011-12.

**Departmental Reply:** District Officer (Health), Jhang replied that Per Capita OPD attendance increased (15%) in 2011-12 as compared to (22%) in the year

2010-11 from 2009-2010 which was due to engagement of the staff in repeated preventive programs like Polio / Dengue campaigns in the year 2011-12.Per capita OPD attendance in District Jhang is low due to more rural population as compared to Faisalabad and non- availability of teaching hospital. Medicine and staff availability also plays a major role in patient attendance at health facility.

BHUs in District Faisalabad are under administrative control of Project Manager, Punjab Rural Support Program who did not provide information for comparative study. Analysis was made on the basis of information obtained from DHIS system through EDO (Health) office, Faisalabad.

**Further Audit Comments:** As EPI (Expended Program on Immunization) Staff, already visit door to door for immunization, they should also be instructed for collection of data about the population of catchment area for further utilization to determine health services targets, instead of adding fix percentage in previous year figure, as directed by Director Health Services (EPI) Punjab, Lahore.

**Recommendation:** Audit recommends for collection of more reliable information of population of catchment area through EPI staff and, further, steps should be taken to increase the number of patients visit at health facility for utilization of public resources and reduce work load at THQs and DHQs.

## **6.1.4** Referred in Case Proportion:

One of the functions of the district health system is to establish and improve referral linage among the various tiers of service delivery. Referral system at BHUs level in each district is found inefficient. As ratio of referred in total OPD attended in Faisalabad was 0.11% in financial year 2009-10, 0.27% in 2010-11 and 0.61% in 2011-12.

Faisalabad	2009-10		2010-11		2011-12	
	Amount	%	Amount	%	Amount	%
Total cases attended, other than referred, at facility's OPD for the year	3,308,672	99.89%	3,712,134	99.73%	3,508,868	99.39%
Total referred cases attended at facility's OPD for the year	3,721	0.11%	9,953	0.27%	21,694	0.61%
Total New OPD attendance for the Year	3,312,393	100%	3,722,087	100%	3,530,562	100%

While in Jhang it was 3.76% in financial year 2009-10, 3.51% in 2010-11 and 2.70% in 2011-12. Referral system in district Jhang is better than in District Faisalabad. Serious attention is required for improvement of referral system in both districts.

Jhang	2009-10		2010-11		2011-12	
	Amount	%	Amount	%	Amount	%
Total cases attended, other than referred, at facility's OPD for the year	415,378	96.24%	488,881	96.49%	614,189	97.30 %
Total referred cases attended at facility's OPD for the year	16,228	3.76%	17,798	3.51%	17,021	2.70%
Total New OPD attendance for the Year	431,606	100%	506,679	100%	631,210	100%

**Audit Finding:** Referral system at RHC level in both districts was found inefficient as referred-in case proportion attended was even less than 1% in District Faisalabad and declined from 3.76% to 2.7% in District Jhang, which needs justification.

**Departmental Reply:** District Officer (Health), Jhang replied that lower ratio of referral is due to verbal referrals / non-following of referral protocols by the health facilities. Referral trend is almost horizontal in District Jhang. It shows that the health facility staff is either not entering the referred patients properly in the OPD register or is unaware of its importance. Capacity building of all concerned can improve this situation.

BHUs in District Faisalabad are under administrative control of Project Manager, Punjab Rural Support Program who did not provide information for comparative study. Analysis was made on the basis of information obtained from DHIS system through EDO (Health) office, Faisalabad.

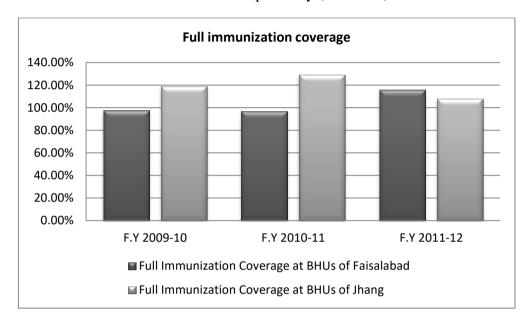
**Further Audit Comments:** Verbal referral by the health facilities and no entry in OPD register needs justification.

**Recommendation:** Audit recommends for issuance of strict instruction to Lady Health Visitors (LHVs), Community Mid-Wives, BHUs' and RHCs' staff for proper recording of referred cases.

#### **6.2** IMMUNIZATION:

# **6.2.1** Full Immunization Coverage:

Full immunization coverage ratio remained 97.47% in financial year 2009-10 and thereafter decreased to 96.95% in 2010-11 and then increased to 116.03% in 2011-12. While in District Jhang this ratio was better than in District Faisalabad as 118.73% in 2009-10, 128.97% in 2010-11 and then decreased to 107.94% in 2011-12 respectively (**Table-24**).



**Audit Findings:** Ratio more than hundred percent might be due to unrealistic determination of targeted number of under one year age children in the catchment population by EPI.

**Departmental Reply:** District Officer (Health), Jhang replied that full immunization coverage ratio at BHUs is high in Jhang than Faisalabad. This service is also provided by the field staff throughout the District. Increasing trend in 2010-11was special immunization campaigns in flood-affected areas. Comparatively low coverage in 2011-12 was due to involvement of staff in repeated Polio campaigns having less time spared for routine immunization.

Comparison of Jhang and Faisalabad shows better immunization service delivery at Jhang that is due to fully functional EPI static centers in District Jhang.

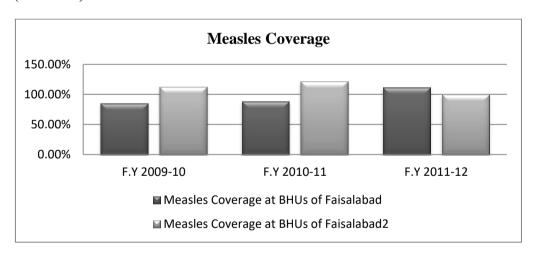
BHUs in District Faisalabad are under administrative control of Project Manager, Punjab Rural Support Program who did not provide information for comparative study. Analysis was made on the basis of information obtained from DHIS system through EDO (Health) office, Faisalabad.

**Further Audit Comments:** Reply was not tenable because audit objected unrealistic determination of targets.

**Recommendation:** Matter may be investigated and appropriate action may be taken for determination of realistic basis for setting targets. More reliable figure of population of catchment area may be collected through EPI Staff, already visiting door to door for immunization.

# **6.2.2** Measles Coverage:

Measles coverage ratio also remained low in District Faisalabad. It was 85.21% in 2009-10 which increased to 88.28% in 2010-11 and 111.48% in 2011-12. While in District Jhang it remained 112.72% in 2009-10 which increased to 121.57% in 2010-11 and then decreased to 99.51% in 2011-12 (**Table-25**).



**Audit Findings:** Measles coverage found low in district Faisalabad in FY 2009-10 and 2010-11 as compared to District Jhang. Further, more than 100% results show unrealistic determination of targeted number of under one year age children in the catchment population by EPI.

**Departmental Reply:** District Officer (Health), Jhang replied that Immunization services at BHUs of Jhang are better than Faisalabad except 2011-2012 meaning thereby that every child visiting BHU receives his / her due dose. In 2011-12, there was a downward trend due to shortage of doctors at BHUs and involvement of staff in repeated Polio campaigns having less time spared for routine immunization.

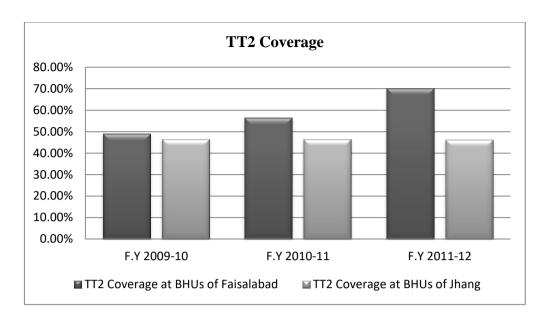
BHUs in District Faisalabad are under administrative control of Project Manager, Punjab Rural Support Program who did not provide information for comparative study. Analysis was made on the basis of information obtained from DHIS system through EDO (Health) office, Faisalabad.

**Further Audit Comments:** Proper posting of doctors may be ensured along with determination of reliable data about targeted number of fewer than one year age children in the catchment population.

**Recommendation:** Matter may be investigated and appropriate action may be taken for determination of realistic basis for setting targets. More reliable figure of population of catchment area may be collected through EPI Staff, already visiting door to door for immunization.

#### **6.2.3** TT2 Coverage:

In District Faisalabad TT2 coverage ratio remained better than District Jhang and remained 49.06% in 2009-10 which increased to 56.49% and 70.12% in 2010-11 and 2011-12. While in district Jhang TT2 coverage ratio remained 46.6% in 2009-10, 46.44% in 2010-11 and 46.34% in 2011-12(**Table-26**).



**Audit Findings:** TT2 Coverage was found improving in District Faisalabad as compared to District Jhang.

**Departmental Reply:** District Officer (Health), Jhang replied that Faisalabad had more urban MCH centers and more Lady Health Workers as compared to Jhang. MCH services at Faisalabad were much better and advanced as compared to Jhang due to tertiary care / teaching health facilities. Faisalabad had a major component of urban population where literacy rate was higher than Jhang having more rural population; hence service utilization was better than Jhang.

BHUs in District Faisalabad are under administrative control of Project Manager, Punjab Rural Support Program who did not provide information for comparative study. Analysis was made on the basis of information obtained from DHIS system through EDO (Health) office, Faisalabad.

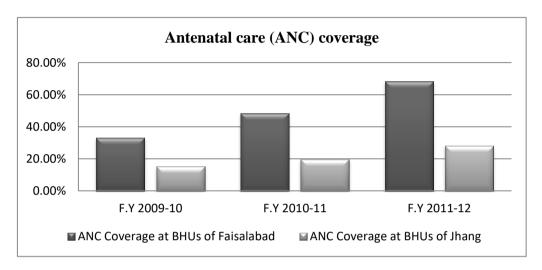
Further Audit Comments: Efforts should be made to improve TT2 Coverage.

**Recommendation:** Efforts should be made to improve TT2 coverage by proper training of Lady Health Workers and confidence building of population of catchment area.

#### 6.3 MATERNAL AND NEWBORN HEALTH:

# 6.3.1 Antenatal Care (ANC) Coverage:

Antenatal care coverage in District Faisalabad remained better as 32.96% in 2009-10 and then increased to 48.46% and 68.32% in 2010-11 and 2011-12. While in District Jhang Antenatal care coverage remained 15.25% in 2009-10, which increased to 19.74% and 28.24% in 2010-11 and 2011-12 respectively (**Table-27**).



**Audit Findings:** Antenatal care coverage remained increasing in both districts but low in districtJhang as compared to District Faisalabad, which needs justification.

**Departmental Reply:** District Officer (Health), Jhang replied that Faisalabad had more urban MCH centers and more Lady Health Workers as compared to Jhang. MCH services at Faisalabad were much better and advanced as compared to Jhang due to tertiary care / teaching health facilities. Faisalabad had a major component of urban population where literacy rate is higher than Jhang having more rural population; hence service utilization was better than Jhang. However, the indicator was showing a significant upward trend / improvement in District Jhang.

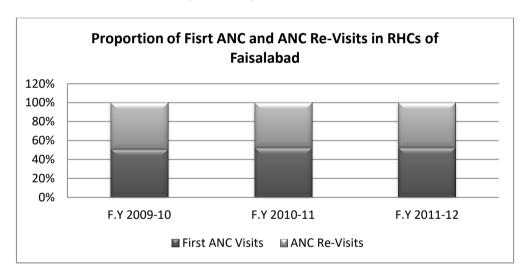
BHUs in District Faisalabad are under administrative control of Project Manager, Punjab Rural Support Program who did not provide information for comparative study. Analysis was made on the basis of information obtained from DHIS system through EDO (Health) office, Faisalabad.

**Further Audit Comments:** Reply was not tenable because analysis was made on performance of BHUs of both districts. Efforts should be made to improve ANC coverage.

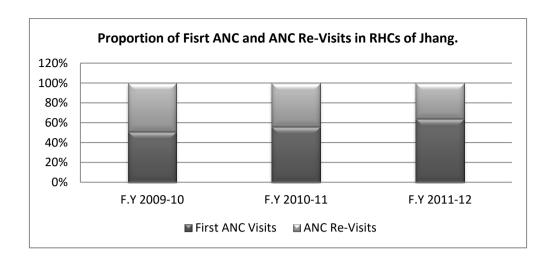
**Recommendation:** Low ANC coverage at BHUs in District Jhang needs investigation; and appropriate action may be taken to increase ANC coverage and reduce work load on THQs, DHQs.

#### 6.3.2 First ANC, Re-Visit ANC to Total ANC

In District Faisalabad first ANC visits to total ANC visit ratio increased from 51% to 53% in 2010-11 and remained 53% in 2011-12. While ANC re-visit to total ANC visit ratio decreased from 49% to 47% in 2010-11 and remained 47% in 2011-12 (**Table-28**).



In District Jhang first ANC visit to total ANC visit ratio increased from 51% to 56% in financial year 2010-11 which increased to 64% in 2011-12. ANC re-visit to total ANC visit ratio decreased from 49% to 44% in 2010-11 and thereafter decreased to 36% in 2011-12 (**Table-29**).



ANC re-visit to total ANC visit ratio remained better in District Faisalabad than District Jhang.

**Audit Findings:** Decrease in ANC re-visit to total ANC visit ratio in District Jhang needs justification as it shows that pregnant women who visited health facility were not satisfied with services and went to other hospitals / private doctors for Antenatal care. ANC re-visit to total ANC visit ratio remained better in District Faisalabad than District Jhang.

**Departmental Reply:** District Officer (Health), Jhang replied that Faisalabad had more urban MCH centers and more Lady Health Workers as compared to Jhang. MCH services at Faisalabad were much better and advanced as compared to Jhang due to tertiary care / teaching health facilities. Faisalabad had a major component of urban population where literacy rate was higher than Jhang having more rural population; hence service utilization is better than Jhang. However, the indicator is showing a significant upward trend / improvement in District Jhang.

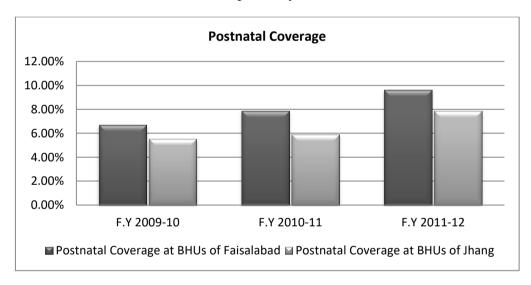
BHUs in District Faisalabad are under administrative control of Project Manager, Punjab Rural Support Program who did not provide information for comparative study. Analysis was made on the basis of information obtained from DHIS system through EDO (Health) office, Faisalabad.

**Further Audit Comments:** Reply was not tenable because analysis related to BHUs in both districts. Decrease in ANC re-visits to total ANC visit ratio in District Jhang needs justification.

**Recommendation:** As Antenatal care includes recording medical history, assessment of individual needs, advice and guidance on pregnancy and delivery, screening tests, education of self-care during pregnancy, identification of condition detrimental to health during pregnancy. Special attention should be given to increase ANC coverage and to motivate women for regular visits at health facility. Matter of low ANC coverage at BHUs needs to be investigated and appropriate action may be taken to further increase coverage and to reduce work load on THQs, DHQs.

# **6.3.4** Postnatal Coverage

Postnatal coverage in District Faisalabad is better than District Jhang which is 6.71% in 2009-10 and 7.86% and 9.64% in 2010-11 and 2011-12 respectively. While in District Jhang it remained 5.53% in 2009-10 5.90% and 7.87% in 2010-11 and 2011-12 respectively (**Table-29**).



**Audit Finding:** Audit observed slight increase in postnatal coverage in both Districts which needs justification.

**Departmental Reply:** District Officer (Health), Jhang replied that the indicators of Jhang and Faisalabad are comparable. Both districts are improving. In Jhang availability of LHV at almost every health facility has played a positive role.

BHUs in District Faisalabad are under administrative control of Project Manager, Punjab Rural Support Program who did not provide information for comparative study. Analysis was made on the basis of information obtained from DHIS system through EDO (Health) office, Faisalabad.

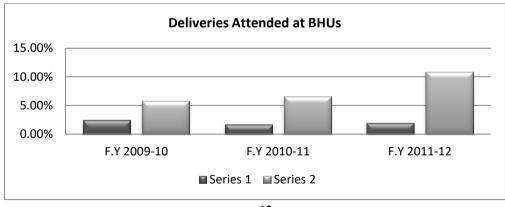
**Further Audit Comments:** Special attention still required for the sake of health of mother and infant to increase postnatal coverage.

**Recommendation:** Appropriate action should be taken to educate the women about importance of postnatal care.

# **6.3.5** Delivery Coverage at Facility

Percentage of deliveries conducted at Health Facility ratio in District Faisalabad was 2.39% in 2009-10 which decreased to 1.63% in 2010-11 and increased to 1.94% 2011-12. While in District Jhang it was 5.74% in 2009-10, 6.53% in 2010-11 and again increased to 10.87% 2011-12 (**Table-30**).

Percentage of deliveries conducted at health facility ratio remained low in both districts. District Jhang remained better than District Faisalabad.



**Audit Findings:** Percentage of deliveries attended at health facility ratio remained very low in both districts which need justification. District Jhang remained better than District Faisalabad.

**Departmental Reply:** District Officer (Health), Jhang replied that District Jhang has been improving significantly. The initiation of 24/7 MCH services at 30 % (i.e. 19) BHUs of Jhang has contributed a lot. Availability of LHVs and essential medicines at almost every health facility has also played a positive role.

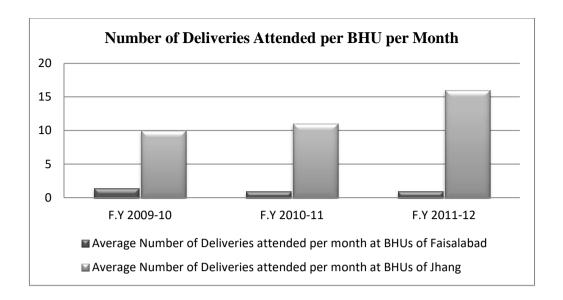
BHUs in District Faisalabad are under administrative control of Project Manager, Punjab Rural Support Program who did not provide information for comparative study. Analysis was made on the basis of information obtained from DHIS system through EDO (Health) office, Faisalabad.

**Further Audit Comments:** Percentage of deliveries attended at BHUs was disappointing and needs special attention to increase the reliance of population of the catchment area on RHCs doctors/staff.

**Recommendation:** Low percentage of deliveries at BHUs may be investigated, BHUs with low performance may be highlighted and measures be taken accordingly.

#### 6.3.6 Number of Deliveries Attended Per BHU Per Month

Average number of deliveries attended per month per BHU in District Faisalabad remained only 1 in 2009-10, 2010-11 and 2011-12. While in District Jhang it was 10 in 2009-10 and 11 in 2010-11 and 16 in 2011-12. Performance of BHUs in District Jhang remained better than District Faisalabad (**Table-31**).



**Audit Findings:** Average number of deliveries attended per month per RHC remained low in District Faisalabad which needs justification.

**Departmental Reply:** District Officer (Health), Jhang replied that District Jhang has been improving significantly. The initiation of 24/7 MCH services at 30 % (i.e. 19) BHUs of Jhang has contributed a lot. Availability of LHVs and essential medicines at almost every health facility has also played a positive role.

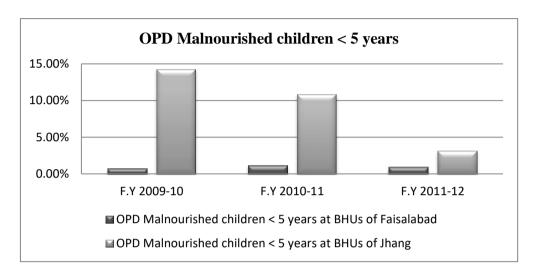
BHUs in District Faisalabad are under administrative control of Project Manager, Punjab Rural Support Program who did not provide information for comparative study. Analysis was made on the basis of information obtained from DHIS system through EDO (Health) office, Faisalabad.

**Further Audit Comments:** Percentage of deliveries attended at BHUs was disappointing especially in District Faisalabad and needed special attention to increase the reliance of population of the catchment area on BHUs' doctors/staff.

**Recommendation:** Low percentage of deliveries at BHUs may be investigated, BHUs with low performance may be highlighted and measures taken accordingly.

#### 6.3.7 OPD Malnourished children < 5 years

OPD malnourished children ratio in District Faisalabad remained 0.74% in 2009-10, 1.18% in 2010-11 and remained 0.93% in 2011-12. While in District Jhang this ratio decreased gradually as 14.28% in 2009-10 which decreased to 10.85% and 3.14% in 2010-11 and 2011-12 respectively (**Table-32**).



**Audit Findings:** OPD malnourished children ratio in BHUs of both Districts was found declining but it remained better in District Faisalabad than District Jhang.

**Departmental Reply:** District Officer (Health), Jhang replied that the prevalence of malnourished children is decreasing significantly in Jhang. To improve this indicator, availability of Iron / Folic Tab., deworming medicines and vitamin A capsules at health facilities of Jhang is being ensured round the year.

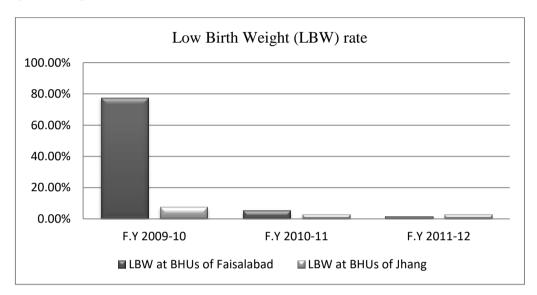
BHUs in District Faisalabad are under administrative control of Project Manager, Punjab Rural Support Program who did not provide information for comparative study. Analysis was made on the basis of information obtained from DHIS system through EDO (Health) office, Faisalabad.

**Further Audit Comments:** Working of Nutrition Supervisors should be continuously watched to get better results.

**Recommendation:** Continuous efforts should be made to keep the ratio at reasonable level.

#### 6.3.8 Low birth weight (LBW) rate

Low birth weight rate in District Faisalabad remained very high 77.51% in 2009-10 which decreased to 5.52% and 1.56% in 2010-11 and 2011-12 respectively. While in District Jhang the rate remained 7.47% in 2009-10 which decreased to 2.85% and 2.74% in 2010-11 and 2011-12 respectively. Low birth weight rate remained better in District Jhang than District Faisalabad (**Table-33**).



**Audit Findings:** LBW rate at BHUs of both districts has been found declining which is appreciable. LWB rate in District Faisalabad during 2009-10 was very high which needs to be investigated.

**Departmental Reply:** District Officer (Health), Jhang replied that the prevalence of LBW children is decreasing significantly in Jhang. To improve this indicator, availability of Iron / Folic Tab. to expectant mothers at health facilities of Jhang

is ensured round the year. Public awareness through LHWs has also improved the situation.

BHUs in District Faisalabad are under administrative control of Project Manager, Punjab Rural Support Program who did not provide information for comparative study. Analysis was made on the basis of information obtained from DHIS system through EDO (Health) office, Faisalabad.

**Further Audit Comments:** Decreasing trend in LBW rate at BHUs of both districts is appreciable.

**Recommendation:** Further efforts should be made to keep LBW rate at acceptable level.

#### 5. **RECOMMENDATIONS:**

- 1. District Health Information System (DHIS), currently restricted to Government Health Facilities, should be extended to private hospitals / clinics. So that comparison of Government hospitals may also be made with private hospitals for further decision making.
- 2. Currently, target for different health services are set on the basis of population of catchment area by adding fixed percentage in previous year figure. Proper arrangement should be made for determination of reasonable basis for setting targets. EPI staff, already visiting door to door for immunization, may be used for determination of more reliable figure of population of catchment area.
- 3. Proper mechanism should be established to record patient feedback to improve the performance of health facility. Service of Toll Free Number / Web site complaint portal may be introduced for lodging of complaints, suggestions from general public.
- 4. Monthly analytical reports available in DHIS, were not being generated and implemented. These should be made available for decision makers / controlling authority. So that further appropriate action for improvement may be taken.
- 5. As current comparative study was conducted on consolidated data of all RHCs and BHUs of District Jhang and District Faisalabad, detailed analysis at each RHC and BHU level should be made to point out less effective health facilities and appropriate action may be taken to overcome weak areas / ineffective health facilities.
- 6. It was observed that total expenditure, specifically under the head of Pay and Allowances increases year to year but number of patients did not increase by reasonable proportion. So efforts should be made to build the confidence of population of catchment area to visit the health facilities near to their home, by good behavior of staff, availability of medicine and equipment, so that work load at THQs and DHQs may be reduced.
- 7. As proportion of follow-up cases has been found inappreciable, matter may be investigated and efforts should be made to educate population of catchment area about the importance of re-visit. Further, staff should be strictly instructed for proper recording of new and follow-up cases.
- 8. As referred-in proportion has been found low, strict instructions may be given for proper recording of referred cases and steps should be taken to improve facilities at RHC level to avoid direct referral to higher tiers i.e. THQs and DHQs.

- 9. Lab services have been found unsatisfactory in both districts, especially in District Jhang, appropriate steps should be taken for capacity building of staff and to ensure availability of necessary equipment.
- 10. Proper arrangement should be made to improve X-Ray service utilization by proper repair and maintenance of X-Ray machine, ensure availability of X-Ray films and training of relevant technical staff.
- 11. Appropriate action may be taken to increase immunization coverage at RHCs and BHUs in both districts to reduce work load on EPI Staff.
- 12. ANC re-visits proportion and deliveries conducted at RHCs and BHUs were not found satisfactory, matter may be investigated and appropriate action may be taken to build the confidence of population of catchment area on services in Government health facilities.
- 13. Arrangement should be made to educate general public for healthy nutrition habits to reduce prevalence of anemia among first ANC attendance, OPD malnourished children ratio and low birth weight rate.

#### 8. CONCLUSION

Overall assessment of the Comparative Study does not reveal any significant difference between the working and results of the formations of both the districts. It may be due to the reason that, administratively working pattern, funding, supply of medicine etc. are being controlled by provincial government which is same for both the districts. However, though insignificant, overall performance of district Faisalabad remained better than District Jhang. District Faisalabad needs improvement in diagnostic services, malnutrition, follow-up cases, referral system, child and mother health care. On the other hand District Jhang needs to improve number of OPD visits, follow-up cases, Per Capita OPD attendance, hospital admissions, immunization, antenatal care coverage, malnutrition and percentage of deliveries at health facility.

#### 9. ACKNOWLEDGEMENT

We wish to express our appreciation to the Management and staff of Executive District Officer (Health) and District Officer (Health) of City District Government Faisalabad and District Jhang for the assistance and cooperation extended to the Comparative Study team.

# **ANNEXURES**

### **Annexure-1: TABLES**

#### Table-1: Average per OPD Case Expenditure:

Salary / Non-Salary / Total Expenditures during the year

Total (New + Follow up) OPD attendance

Faisalabad	2009-10		2010-11		2011-12	
	Amount	Avg Per OPD case expendit ure	Amount	Avg Per OPD case expendi ture	Amount	Avg Per OPD case expendit ure
Total Salary Expenditures for the year	76,723,905	Rs.155	100,526,487	Rs.178	135,262,225	Rs.260
Total Non-Salary Expenditures for the year	33,840,785	Rs.68	26,537,620	Rs.47	43,512,082	Rs.84
Total (Salary + Non-Salary) Expenditures for the year	110,564,690	Rs.223	127,064,107	Rs.225	178,774,307	Rs.344
Total OPD (New + Follow-up) Cases	495,966		565,421		520,103	

Jhang	2009-10		2010-11		2011-12	
	Amount	Avg Per OPD case expendit ure	Amount	Avg Per OPD case expendi ture	Amount	Avg Per OPD case expendit ure
Total Salary Expenditures for the year	57,399,411	Rs.131	79,964,262	Rs.150	110,666,727	Rs.220
Total Non-Salary Expenditures for the year	51,688,990	Rs.118	49,498,955	Rs.93	50,503,493	Rs.100
Total (Salary + Non-Salary) Expenditures for the year	109,088,401	Rs.249	129,463,217	Rs.243	161,170,220	Rs.320
Total OPD (New + Follow-up) Cases	437,867		533,453		502,812	

<u>Table-2: Average per Day per RHC Expenditure:</u>

((Salary / Non-Salary / Total Expenditures during the year ) / Number of RHCs) /  $365\,$ 

Faisalabad	2009-10		2010-11		2011-12	
	Amount	Avg. Per Day Per RHC Expense	Amount	Avg. Per Day Per RHC Expense	Amount	Avg. Per Day Per RHC Expense
Total Salary Expenditures for the year	76,723,905	17,517	100,526,487	22,951	135,262,225	30,882
Total Non-Salary Expenditures for the year	33,840,785	7,726	26,537,620	6,059	43,512,082	9,934
Total (Salary + Non- Salary) Expenditures for the year	10,564,690	25,243	127,064,107	29,010	178,774,307	40,816
Number of RHCs	12		12		12	

Jhang	2009-10		2010-11		2011-12	
	Amount	Avg. Per Day Per RHC Expense	Amount	Avg. Per Day Per RHC Expense	Amount	Avg. Per Day Per RHC Expense
Total Salary Expenditures for the year	57,399,411	17,473	79,964,262	24,342	110,666,727	33,689
Total Non-Salary Expenditures for the year	51,688,990	15,735	49,498,955	15,068	50,503,493	15,374
Total (Salary + Non-Salary) Expenditures for the year	109,088,401	33,208	129,463,217	39,410	161,170,220	49,063
Number of RHCs	9		9		9	

## **Table-3: Average per Day OPD Attendance:**

((Total OPD attendance for the year / Total working days for the year) / Number of RHCs)

RHCs-Faisalabad	2009-10	2010-11	2011-12
Total No. of (New + Follow up) OPD Cases for the year	495,966	565,421	520,103
Number of RHC	12	12	12
Number of working days in a year	313	313	313
Average No of OPD visited per day per RHC - Faisalabad	132	151	138

RHCs-Jhang	2009-10	2010-11	2011-12
Total No. of (New +Follow up) OPD Cases for the year	437,867	533,453	502,812
Number of RHC	9	9	9
Number of working days in a year	313	313	313
Average No of OPD visited per day per RHC - Jhang	155	189	178

### **Table-4: New and Follow-up Proportion of Total OPD Attendance:**

Total OPD-New

Total (New + Follow up) OPD attendance

Total OPD-Follow-up

Total (New + Follow up) OPD attendance

Faisalabad	2009-10		2010-1	1	2011-12		
	Amount	%	Amount	%	Amount	%	
Total OPD-New	469,069	94.58%	541,925	95.84%	505,175	97.13%	
Total OPD-Follow-up	26,897	5.42%	23,496	4.16%	14,928	2.87%	
Total (New + Follow up) OPD attendance	495,966	100%	565,421	100%	520,103	100%	

Jhang	2008-09		2010-1	1	2011-12		
	Amount	%	Amount	%	Amount	%	
Total OPD-New	370,080	84.52%	453,358	84.99%	453,384	90.17%	
Total OPD-Follow-up	67,787	15.48%	80,095	15.01%	49,428	9.83%	
Total (New + Follow up) OPD attendance	437,867	100%	533,453	100%	502,812	100%	

#### Table-5-1 to 5-6: Per Capita OPD Attendance:

Total OPD (New + Follow up) cases for the year

Population of catchment area

**Table 5-1: Per Capita OPD Attendance:** 

Faisalabad	2009-10	2010-11	2011-12
Total No. of OPD (New + Follow up) Cases for the year	495,966	565,421	520,103
Population of Catchment Area	2,851,029	2,737,939	2,619,502
Per Capita OPD Attendance	17%	21%	20%

Table 5-2: Horizontal Analysis – Per Capita OPD Attendance:

Horizontal Analysis - RHCs, Faisalabad	2009-10		2010-11		2011-12	
Total No. of OPD (New + Follow up) Cases for the				114		105
year	495,966	100	565,421	%	520,103	%
Population of Catchment Area	2,851,029	100	2,737,939	96%	2,619,502	92%
	17%		21%		20%	

**Table 5-3: Per Capita OPD Attendance while keeping value of Population of Catchment Area constant** 

Faisalabad	2009-10	2010-11	2011-12
Total No. of OPD (New + Follow up) Cases for the year	495,966	565,421	520,103
Population of Catchment Area	2,851,029	2,851,029	2,851,029
	17%	20%	18%

**Table 5-4: Per Capita OPD Attendance:** 

Jhang	2009-10	2010-11	2011-12
Total No. of OPD (New +Follow up) Cases for the year	437,867	533,453	502,812
Population of Catchment Area	1,333,675	1,290,283	1,233,899
Per Capita OPD Attendance	33%	41%	41%

**Table 5-5: Horizontal Analysis – Per Capita OPD Attendance:** 

Horizontal Analysis - RHCs, Jhang	2009-	10	2010-1	1	2011-1	2
Total No. of OPD (New + Follow up) Cases for the		100		122		115
year	437,867	%	533,453	%	502,812	%
Population of Catchment Area	1,333,675	100%	1,290,283	97%	1,233,899	93%
	33%		41%		41%	

**Table 5-6: Per Capita OPD Attendance while keeping value of Population of Catchment Area constant** 

Jhang	2009-10	2010-11	2011-12
Total No. of OPD (New + Follow up) Cases for the year	437,867	533,453	502,812
Population of Catchment Area	1,333,675	1,333,675	1,333,675
	33%	40%	38%

#### **Table-6: Lab Service Utilization (OPD):**

Total OPD patients provided lab services from the facility during the year

Total OPD (New + Follow-up) cases for the year

Faisalabad	2009-10	2010-11	2011-12
Total OPD patients provided lab services	24,951	34,967	39,394
Total OPD (New + Follow-up) cases	495,966	565,421	520,103
% of Lab service utilization	5.03%	6.18%	7.57%

Jhang	2009-10	2010-11	2011-12
Total OPD patients provided lab services	16,767	13,250	15,963
Total OPD (New + Follow-up) cases	437,867	533,453	502,812
% of Lab service utilization	3.83%	2.48%	3.17%

#### **Table-7: Lab Service Utilization (Indoor):**

Total indoor patients provided lab services from the facility during the year

Total admissions for the year

Faisalabad	2009-10	2010-11	2011-12
Total indoor patients provided lab services from the facility during the year	383	1,530	2,695
Total admissions for the year	12,027	19,818	16,611
% of Lab service utilization	3.18%	7.72%	16.22%

Jhang	2009-10	2010-11	2011-12
Total indoor patients provided lab services from the facility during the year	795	555	548
Total admissions for the year	11,843	16,632	15,889
% of Lab service utilization	6.71%	3.34%	3.45%

#### **Table-8: X-Ray Service Utilization (OPD):**

Total OPD patients provided X-Ray services from the facility during the year

Total OPD (New + Follow-up) cases for the year

Faisalabad	2009-10	2010-11	2011-12
Total OPD patients provided X-Ray services	26,732	27,899	33,479
Total OPD (New + Follow-up) cases for the year	495,966	565,421	520,103
% of X-Ray service utilization	5.39%	4.93%	6.44%

Jhang	2009-10	2010-11	2011-12
Total OPD patients provided X-Ray services	12,027	15,909	14,713
Total OPD (New + Follow-up) cases for the year	437,867	533,453	502,812
% of X-Ray service utilization	2.75%	2.98%	2.93%

#### **Table-9:X-Ray Service Utilization (Indoor):**

Total indoor patients provided X-Ray services from the facility during the year

Total admissions for the year

2009-10 2010-11 2011-12 Total indoor patients provided X-Ray 66 163 1,219 services from the facility during the year 12,027 19,818 16,611 Total admissions for the year 0.55% 0.82% 7.34% % of X-Ray service utilization

Jhang	2009-10	2010-11	2011-12
Total indoor patients provided X-Ray services from the facility during the year	462	41	41
Total admissions for the year	11,843	16,632	15,889
% of X-Ray service utilization	3.90%	0.25%	0.26%

#### **Table-10: Full Immunization Coverage:**

Number of children under one-year age who have been fully immunized Target number of under one year age children in the catchment population

Faisalabad	2009-10	2010-11	2011-12
Number of children under one-year age who have			
been fully immunized	9,466	8,204	7,913
Target number of under one year age children in			
the catchment population	99,786	95,828	91,683
Full immunization coverage	9.49%	8.56%	8.63%

Jhang	2009-10	2010-11	2011-12
Number of children under one-year age who have			
been fully immunized	10,906	8,485	8,139
Target number of under one year age children in			
the catchment population	46,679	45,160	43,186
Full immunization coverage	23.36%	18.79%	18.85%

#### **Table-11: Measles Coverage:**

Number of children under one-year age who immunized with measles vaccine

Target number of under one year age children in the catchment population

Faisalabad	2009-10	2010-11	2011-12
Number of children under one-year age who			
immunized with measles vaccine	9,114	7,514	7,280
Target number of under one year age children in the			
catchment population	99,786	95,828	91,683
Measles coverage	9.13%	7.84%	7.94%

Jhang	2009-10	2010-11	2011-12
Number of children under one-year age who immunized with measles vaccine	7,639	12,156	7,746
Target number of under one year age children in the catchment population	46,679	45,160	43,186
Measles coverage	16.36%	26.92%	17.94%

#### **Table-12: TT2 Coverage:**

#### Number of pregnant women who have received TT2

Number of expected pregnancies in the catchment population

Faisalabad	2009-10	2010-11	2011-12
Number of pregnant women who have received TT2	7,960	7,743	7,555
Number of expected pregnancies in the catchment population	101,782	97,744	93,516
TT2 coverage	7.82%	7.92%	8.08%

Jhang	2009-10	2010-11	2011-12
Number of pregnant women who have received TT2	3,745	4,215	3,858
Number of expected pregnancies in the catchment population	47,612	46,063	44,050
TT2 coverage	7.87%	9.15%	8.76%

#### Table-13: Antenatal Care (ANC) Coverage:

Number of pregnant women receiving first ANC service from the facility x 100

Number of expected pregnancies in Catchment Population

Faisalabad	2009-10	2010-11	2011-12
Number of pregnant women receiving first ANC service from the facility	12,113	15,348	15,824
Number of expected pregnancies in Catchment Population	101,782	97,744	93,516
Antenatal care coverage	11.90%	15.70%	16.92%

Jhang	2009-10	2010-11	2011-12
Number of pregnant women receiving first ANC service from the facility	8,696	8,857	8,629
Number of expected pregnancies in Catchment Population	47,612	46,063	44,050
Antenatal care coverage	18.26%	19.23%	19.59%

#### Table-14: First ANC, Re-Visit ANC to Total ANC

First antenatal care visits at the facility

Total number of antenatal care visits at the facility

Antenatal care Re-visits at the facility

Total number of antenatal care visits at the facility

Faisalabad	2009-10	2009-10		2010-11		
ANC re-visited	10,152	46%	11,281	42%	9,588	38%
First ANC visited	12,113	54%	15,348	58%	15,824	62%
Total ANC visits	22,265		26,629		25,412	

Jhang	2009-10	2009-10		2010-11		
ANC re-visited	5,782	40%	4,980	36%	6,195	42%
First ANC visited	8,696	60%	8,857	64%	8,629	58%
Total ANC visits	14,478		13,837		14,824	

#### **Table-15: Prevalence of Anemia among First ANC Attendance**

Number of pregnant women receiving first antenatal service (ANC1) at the facility with Hb level <10g

Total number of pregnant women receiving first antenatal service (ANC1) at the facility

Faisalabad	2009-10	2010-11	2011-12
Number of pregnant women receiving first antenatal service (ANC1) at the facility with Hb level <10g	2,628	3,393	3,986
Total number of pregnant women receiving first antenatal service (ANC1) at the facility	12,113	15,348	15,824
Prevalence of anemia among first ANC attendance	21.70%	22.11%	25.19%

Jhang	2009-10	2010-11	2011-12
Number of pregnant women receiving first antenatal service (ANC1) at the facility with Hb level <10g	1,856	1,555	1,238
Total number of pregnant women receiving first antenatal service (ANC1) at the facility	8,696	8,857	8,629
Prevalence of anemia among first ANC attendance	21.34%	17.56%	14.35%

#### **Table-16: Postnatal Coverage**

Number of women receiving first postnatal care at the health facility within 42 days after delivery

x 100

Expected number of deliveries in the catchment population

Faisalabad	2009-10	2010-11	2011-12
Number of women receiving first postnatal			
care at the health facility within 42 days after delivery	4,583	1,486	1,651
Expected number of deliveries in the catchment population	99,786	95,828	91,683
Postnatal Coverage	4.59%	1.55%	1.80%

Jhang	2009-10	2010-11	2011-12
Number of women receiving first postnatal			
care at the health facility within 42 days after delivery	2,169	1,808	1,602
Expected number of deliveries in the catchment population	46,679	45,160	43,186
Postnatal Coverage	4.65%	4.00%	3.71%

#### **Table-17: Delivery Coverage at Facility**

Number of deliveries attended/ conducted at the facility

Number of expected deliveries in the catchment population

Faisalabad	2009-10	2010-11	2011-12
Number of deliveries attended / conducted at the facility	1,732	1,356	1,925
Number of expected deliveries in the catchment population	99,786	95,828	91,683
Percentage of Deliveries Conducted at Health Facility (RHC)	1.74%	1.42%	2.10%

Jhang	2009-10	2010-11	2011-12
Number of deliveries attended / conducted at the facility	2,220	2,167	2,377
Number of expected deliveries in the catchment population	46,679	45,160	43,186
Percentage of Deliveries Conducted at Health Facility (RHC)	4.76%	4.80%	5.50%

#### Table-18: Number of Deliveries Attended Per RHC Per Month

((Number of total deliveries at facility/ number of RHCs) / 12)

Faisalabad	2009-10	2010-11	2011-12
Number of deliveries attended / conducted at the facility	1,732	1,356	1,925
Number of RHC	12	12	12
Average number of deliveries conducted per month per RHC	12	9	13

Jhang	2009-10	2010-11	2011-12
Number of deliveries attended / conducted at the facility	2,220	2,167	2,377
Number of RHC	9	9	9
Average number of deliveries conducted per month per RHC	21	20	22

#### **Table-19: OPD Malnourished Children < 5 Years**

Total malnourished children < 5 years attending OPD

Total < 5 years children attended OPD

Faisalabad	2009-10	2010-11	2011-12
Total malnourished children < 5 years attending OPD	209	366	637
Total < 5 years children attended OPD	68,181	82,125	72,039
OPD Malnourished children < 5 years	0.31%	0.45%	0.88%

Jhang	2009-10	2010-11	2011-12
Total malnourished children < 5 years attending OPD	13,656	12,519	9,766
Total < 5 years children attended OPD	56,073	65,446	59,653
OPD Malnourished children < 5 years	24.35%	19.13%	16.37%

#### Table-20:Low Birth Weight (LBW) Rate

# Number of live births in the facility with LBW (<2.5 kg) Total live births in the facility

Faisalabad	2009-10	2010-11	2011-12
Number of live births in the facility with LBW (<2.5 kg)	45	14	10
Total live births in the facility	1,331	1,335	1,921
Low birth weight (LBW) rate	3.38%	1.05%	0.52%

Jhang	2009-10	2010-11	2011-12
Number of live births in the facility with LBW (<2.5 kg)	159	86	53
Total live births in the facility	1,977	1,999	2,339
Low birth weight (LBW) rate	8.04%	4.30%	2.27%

#### **Table-21: Average per Day OPD Attendance:**

 $((Total\ OPD\ (New+Follow\ up)\ attendance\ for\ the\ year\ /\ Total\ working\ days\ for\ the\ year)\ /\ Number\ of\ BHUs)$ 

Faisalabad	2009-10	2010-11	2011-12
Total No. of (New + Follow up) OPD Cases for the year	3,530,046	3,935,134	3,716,545
Number of BHU	168	168	168
Number of working days in a year	313	313	313
Average No of OPD visited per day per BHU - Faisalabad	67	75	71

Jhang	2009-10	2010-11	2011-12
Total No. of (New + Follow up) OPD Cases for the year	477,903	551,828	664,880
Number of BHU	58	58	58
Number of working days in a year	313	313	313
Average No of OPD visited per day per BHU - Faisalabad	26	30	37

**Table-22: New and Follow-up Proportion of Total OPD Attendance:** 

Total OPD-New

Total (New + Follow up) OPD attendance

Total OPD-Follow-up

Total (New + Follow up) OPD attendance

Faisalabad	2009-10		9-10 2010-11		2011-12	
	Amount	%	Amount	%	Amount	%
Total OPD-New	3,312,393	93.83%	3,722,087	94.59%	3,530,562	95.00%
Total OPD-Follow-up	217,653	6.17%	213,047	5.41%	185,983	5.00%
Total (New + Follow up) OPD attendance	3,530,046	100%	3,935,134	100%	3,716,545	100%

Jhang	2008-09	2008-09		2010-11		2011-12	
	Amount	%	Amount	%	Amount	%	
Total OPD-New	431,606	90.31%	506,679	91.82%	631,210	94.94%	
Total OPD-Follow-up	46,297	9.69%	45,149	8.18%	33,670	5.06%	
Total (New + Follow up) OPD attendance	477,903	100%	551,828	100%	664,880	100%	

#### Table-23-1 to 23-6: Per Capita OPD Attendance:

Total OPD (New + Follow up) cases for the year

Population of catchment area

Table-23-1: Per Capita OPD Attendance:

Faisalabad	2009-10	2010-11	2011-12
Total No. of OPD (New + Follow up) Cases for the year	3,530,046	3,935,134	3,716,545
Population of Catchment Area	3,512,858	3,371,182	2,948,739
Per Capita OPD Attendance	100.49%	116.73%	126.04%

Table-23-2: Horizontal Analysis - Per Capita OPD Attendance:

Horizontal Analysis - RHCs, Faisalabad	2009-10 2010-1		2010-11		2011-1	2
Total No. of OPD (New + Follow up) Cases for the year	3,530,046	100%	3,935,134	111%	3,716,545	105%
Population of Catchment Area	3,512,858	100 %	3,371,182	96%	2,948,739	84%
Per Capita OPD Attendance	100.49%		116.73%		126.04%	

Table-23-3: Per Capita OPD Attendance while keeping value of Population of Catchment Area constant

Faisalabad	2009-10	2010-11	2011-12
Total No. of OPD (New + Follow up) Cases for the year	3,530,046	3,935,134	3,716,545
Population of Catchment Area	3,511,858	3,511,858	3,511,858
	100.49%	112.05%	105.83%

**Table-23-4: Per Capita OPD Attendance:** 

Jhang	2009-10	2010-11	2011-12
Total No. of OPD (New +Follow up) Cases for the year	477,903	551,828	664,880
Population of Catchment Area	1,544,562	1,477,976	1,408,678
Per Capita OPD Attendance	31%	37%	47%

Table-23-5: Horizontal Analysis - Per Capita OPD Attendance:

Horizontal Analysis - RHCs, Jhang	2009-10 2010		2009-10 2010-11		2011-12	
Total No. of OPD (New + Follow up) Cases for the year	477,903	100	551,828	115%	664,880	139%
Population of Catchment Area	1,544,562	100	1,477,976	96%	1,408,678	91%
	31%		37%		47%	

Table-23-6: Per Capita OPD Attendance while keeping value of Population of Catchment Area constant

Jhang	2009-10	2010-11	2011-12
Total No. of OPD (New + Follow up) Cases for the year	477,903	551,828	664,880
Population of Catchment Area	1,544,562	1,544,562	1,544,562
	31%	36%	43%

#### **Table-24: Full Immunization Coverage:**

Number of children under one-year age who have been fully immunized

Target number of under one year age children in the catchment population

Faisalabad	2009-10	2010-11	2011-12
Number of children under one-year age who have been fully immunized	119,842	114,397	119,745
Target number of under one year age children in the catchment population	122,950	117,991	103,206
Full immunization coverage	97.47%	96.95%	116.03%

Jhang	2009-10	2010-11	2011-12
Number of children under one-year age who have been fully immunized	64,187	66,715	53,219
Target number of under one year age children in the catchment population	54,060	51,729	49,304
Full immunization coverage	118.73%	128.97%	107.94%

#### **Table-25: Measles Coverage:**

Number of children under one-year age who immunized with measles vaccine

Target number of under one year age children in the catchment population

Faisalabad	2009-10	2010-11	2011-12
Number of children under one-year age who immunized with measles vaccine	104,771	104,163	115,054
Target number of under one year age children in the catchment population	122,950	117,991	103,206
Measles coverage	85.21%	88.28%	111.48%

Jhang	2009-10	2010-11	2011-12
Number of children under one-year age who immunized with measles vaccine	60,937	62,886	49,062
Target number of under one year age children in the catchment population	54,060	51,729	49,304
Measles coverage	112.72%	121.57%	99.51%

#### **Table-26: TT2 Coverage:**

Number of pregnant women who have received TT2

Number of expected pregnancies in the catchment population

Faisalabad	2009-10	2010-11	2011-12
Number of pregnant women who have received TT2	61,526	67,981	73,816
Number of expected pregnancies in the catchment population	125,409	120,351	105,270
TT2 coverage	49.06%	56.49%	70.12%

Jhang	2009-10	2010-11	2011-12
Number of pregnant women who have received TT2	25,696	24,504	23,302
Number of expected pregnancies in the catchment population	55,141	52,764	50,290
TT2 coverage	46.60%	46.44%	46.34%

#### **Table-27: Antenatal Care (ANC) Coverage:**

Number of pregnant women receiving first ANC service from the facility x 100

Number of expected pregnancies in Catchment Population

Faisalabad	2009-10	2010-11	2011-12
Number of pregnant women receiving first ANC service from the facility	41340	58323	71916
Number of expected pregnancies in Catchment Population	125,409	120,351	105,270
Antenatal care coverage	32.96%	48.46%	68.32%

Jhang	2009-10	2010-11	2011-12
Number of pregnant women receiving first ANC service from the facility	19,118	23,760	29,731
Number of expected pregnancies in Catchment Population	125,379	120,351	105,270
Antenatal care coverage	15.25%	19.74%	28.24%

#### Table-28:First ANC, Re-Visit ANC to Total ANC

# First antenatal care visits at the facility Total number of antenatal care visits at the facility

#### Antenatal care Re-visits at the facility

## Total number of antenatal care visits at the facility

Faisalabad	2009-10		2010-11		2011-12	
ANC re-visited	40,074	49%	52,132	47%	63,344	47%
First ANC visited	41,340	51%	58,323	53%	71,916	53%
Total ANC visits	81,414		110,455		135,260	

Jhang	2009-10	2009-10 2010-11 2011		2010-11		
ANC re-visited	18,112	49%	18,770	44%	16,591	36%
First ANC visited	19,118	51%	23,760	56%	29,731	64%
Total ANC visits	37,230		42,530		46,322	

#### **Table-29: Postnatal Coverage**

Number of women receiving first postnatal care at the health facility within 42 days after delivery	x 100
Expected number of deliveries in the catchment population	

Faisalabad	2009-10	2010-11	2011-12
Number of women receiving first postnatal care at the health facility within 42 days after delivery	8253	9272	9946
Expected number of deliveries in the catchment population	122,950	117,991	103,206
Postnatal Coverage	6.71%	7.86%	9.64%

Jhang	2009-10	2010-11	2011-12
Number of women receiving first postnatal care at the health facility within 42 days after delivery	6,801	6,963	8,122
Expected number of deliveries in the catchment population	122,920	117,991	103,206
Postnatal Coverage	5.53%	5.90%	7.87%

#### **Table-30: Delivery Coverage at Facility**

# Number of deliveries attended/ conducted at the facility Number of expected deliveries in the catchment population

Faisalabad	2009-10	2010-11	2011-12
Number of deliveries attended / conducted at the facility	2942	1922	1999
Number of expected deliveries in the catchment population	122,950	117,991	103,206
Percentage of Deliveries Conducted at Health Facility (RHC)	2.39%	1.63%	1.94%

Jhang	2009-10	2010-11	2011-12
Number of deliveries attended / conducted at the facility	7,059	7,701	11,222
Number of expected deliveries in the catchment population	122,920	117,991	103,206
Percentage of Deliveries Conducted at Health Facility (RHC)	5.74%	6.53%	10.87%

#### **Table-31: Number of Deliveries Attended Per BHU Per Month**

((Number of total deliveries at facility/ number of BHUs) / 12)

Faisalabad	2009-10	2010-11	2011-12
Number of deliveries attended / conducted at the facility	2942	1922	1999
Number of BHUs	168	168	168
Average number of deliveries conducted per month per BHUs	1.46	0.95	0.99

Jhang	2009-10	2010-11	2011-12
Number of deliveries attended / conducted at the facility	7,059	7,701	11,222
Number of BHUs	58	58	58
Average number of deliveries conducted per month per BHUs	10	11	16

#### **Table-32: OPD Malnourished children < 5 years**

#### Total malnourished children < 5 years attending OPD

Total < 5 years children attended OPD

Faisalabad	2009-10	2010-11	2011-12
Total malnourished children < 5 years attending OPD	4212	7865	5759
Total < 5 years children attended OPD	571,692	667,024	617,462
OPD Malnourished children < 5 years	0.74%	1.18%	0.93%
Jhang	2009-10	2010-11	2011-12
Total malnourished children < 5 years attending OPD	9,688	8,636	2,853
Total < 5 years children attended OPD	67,828	79,614	90,786
OPD Malnourished children < 5 years	14.28%	10.85%	3.14%

#### Table-33: Low birth weight (LBW) rate

# Number of live births in the facility with LBW (<2.5 kg) Total live births in the facility

Faisalabad	2009-10	2010-11	2011-12
Number of live births in the facility with LBW (<2.5 kg)	1482	107	31
Total live births in the facility	1912	1937	1984
Low birth weight (LBW) rate	77.51%	5.52%	1.56%

Jhang	2009-10	2010-11	2011-12
Number of live births in the facility with LBW (<2.5 kg)	446	209	306
Total live births in the facility	5,969	7,338	11,175
Low birth weight (LBW) rate	7.47%	2.85%	2.74%

**Annexure-2: List of RHCs in District Faisalabad** 

Sr. No.	Name of Health Facility
1	RHC 153/RB
2	RHC Khurrianwala
3	RHC Lundianwala
4	RHC 65/GB
5	RHC 229/RB
6	RHC Satyana
7	RHC Mamunkanjan
8	RHC Kanjwani
9	RHC PindiShiekh Musa
10	RHC Mureedwala
11	RHC Dijkot
12	RHC 30/JB

**Annexure-3: List of RHCs in District Jhang** 

Sr. No.	Name of Health Facility		
1	RHC Rodu Sultan		
2	RHC KotShakir		
3	RHC Haveli Sheikh Rajoo		
4	RHC Shah Jewana		
5	RHC Bagh		
6	RHC Mochiwala		
7	RHC Mukhiana		
8	RHC Haveli Bahadar Shah		
9	RHC Garh Maharaja		

#### **Annexure-4: List of BHUs in District Faisalabad**

S. No.	Name of Health Facility	S. No.	Name of Health Facility	S. No.	Name of Health Facility
1	ВНИ 19/ЈВ	16	BHU 55/GB	31	BHU 437/GB
2	BHU 44/JB	17	BHU 115/GB	32	BHU 165/GB
3	BHU 133/RB	18	BHU 40/GB	33	BHU 175/GB
4	BHU 134/RB	19	BHU 28/GB	34	BHU 170/GB
5	BHU 126/RB	20	BHU 36/GB	35	BHU 129/GB
6	BHU 139/RB	21	BHU 283/GB	26	BHU 83/GB
7	BHU 47/RB	22	BHU 366/GB	37	BHU 258/RB
8	BHU 146/RB	23	BHU 433/GB	38	BHU 92/GB
9	BHU 293/RB	24	BHU 597/GB	39	BHU 268/RB
10	BHU 156/RB	25	BHU Jhamra	40	BHU 267/RB
11	BHU 102/JB	26	BHU 594/GB	41	BHU 260/RB
12	BHU 20/JB	27	BHU 603/GB	42	BHU 275/RB
13	BHU 157/RB	28	BHU 427/GB	43	BHU 270/RB
14	BHU 189/RB	29	BHU 426/GB	44	BHU 85/JB

15	BHU 54/RB	30	BHU 418/GB	45	BHU 251/RB
46	BHU 58/RB	63	BHU 608/GB	80	BHU 257/RB
47	BHU 151/RB	64	BHU 404/GB	81	BHU 247/RB
48	BHU 76/RB	65	BHU 400/GB	82	BHU 253/RB
49	BHU 200/RB	66	BHU 449/GB	83	BHU 249/RB
50	BHU 100/RB	67	BHU 87/GB,	84	BHU 80/GB
51	BHU 68/RB	68	BHU Sheraza	85	BHU 239/RB
52	BHU 62/RB	69	BHU 545/GB	86	BHU 209/RB
53	BHU 91/RB	70	BHU 399/GB	87	BHU 215/RB
54	BHU 96/RB	71	BHU 453/GB,	88	BHU 226/RB
55	BHU 96/GB	72	BHU 554/GB	89	BHU 237/RB
56	BHU 98/GB	73	BHU 547/GB	90	BHU 231/RB
57	BHU 101/GB	74	BHU JalliFatyana	91	ВНИ 78/ЈВ
58	BHU 104/GB	75	BHU 506/GB	92	BHU 82/JB
59	BHU 105/RB	76	BHU 558/GB	93	BHU 71/JB
60	BHU106/GB	77	BHU 507/GB	94	BHU 74/JB
61	BHU 205/RB	78	BHU 490/GB	95	BHU 67/JB

62	BHU 112/GB	79	BHU 198/GB	96	BHU 66/JB
97	BHU 216/RB	114	BHU 200/GB	131	BHU 64/JB
98	BHU 32/GB	115	BHU 487/GB	132	BHU 38/JB
99	BHU 73/GB	116	BHU 205/GB	133	BHU 40/JB
100	BHU 122/GB	117	BHU 214/GB	134	BHU 273/JB
101	BHU 60/GB	118	BHU 203/GB	135	BHU 32/JB
102	BHU 234/GB	119	BHU 484/GB	136	BHU 28/JB
103	BHU 635/GB	120	BHU 479/GB	137	BHU 27/JB
104	BHU 560/GB	121	BHU 219/GB	138	BHU 57/JB
105	BHU 565/GB	122	BHU 223/GB.	139	BHU 52/JB
106	BHU 566/GB	123	BHU 48/GB	140	BHU 6/JB
107	BHU 644/GB	124	BHU 47/GB	141	BHU 8/JB
108	BHU 629/GB	125	BHU 228/GB	142	BHU 51/JB
109	BHU 653//4/GB	126	BHU 50/GB	143	BHU 53/JB
110	BHU 648/GB	127	BHU 143/GB	144	BHU 49/JB
111	BHU 237/GB	128	BHU 468/GB	145	BHU 104/JB
112	BHU 146/GB	129	BHU 448/GB	146	BHU 111/JB

113	BHU 353/GB	130	BHU 443/GB	147	BHU 116/JB
148	BHU 633/GB	155	BHU 474/GB	162	BHU 195/RB
149	BHU379/GB	156	BHU 442/GB	163	BHU 196/RB
150	BHU 377/GB	157	BHU 390/GB	164	BHU 192/RB
151	BHU 581/GB	158	BHU 530/GB	165	BHU 198/RB
152	BHU 273/GB	159	BHU 388/GB	166	BHU 219/RB
153	BHU 282/GB	160	BHU 136/GB	167	BHU 214/RB
154	BHU 22/GB	161	BHU 462/GB	168	BHU 222/RB

## **Annexure-5: List of BHUs in District Jhang**

Sr. No	Name of Health Facility	Sr. No	Name of Health Facility
1	BHU KotSai Singh	24	BHU RattaMatta
2	BHU Chak No.446	25	BHU Kari wala
3	BHU KotLakhnana	26	BHU Mandi Shah Jewana
4	BHU Haveli Lal	27	BHU Chhatta
5	BHU Vijhlana	28	BHU NidhaGhar
6	BHU Ashaba	29	BHU Bhero
7	BHU PakkayWala	30	BHU Lack Badhar
8	BHU Sultan Pur	31	BHU Chayanawala
9	BHU Sheikh Chuhar	32	BHU Allah YarJoota
10	BHU Khanuana	33	BHU PirBahadar Shah
11	BHU Salyana	34	BHU Chak No.482
12	BHU Chak 231/JB	35	BHU KotMirza
13	BHU Chak 165	36	BHU Chak No.497
14	BHU Chak 170	37	BHU 17-Ghagh
15	BHU Chak 254	38	BHU BudhRajbana
16	BHU Chak 181	39	BHU Khumanawala
17	BHU Chak 220	40	BHU Kaki Nau
18	BHU Malhoana	41	BHU Dab Kallan
19	BHU Munday Syed	42	BHU JallalPur
20	BHU Rashid Pur	43	BHU Khaki Lakhi
21	BHU Jabboana	44	BHU Sumandoana
22	BHU UchGul Imam	45	BHU Essaywala
23	BHU Wasoo	46	BHU PirAbdurRehman

47	BHU Machhiwal	53	BHU Sultan Bahoo
48	BHU Buloo	54	BHU Gudara
49	BHU Ali Pur	55	BHU Chak 4/2-L
50	BHU Iqbal Nagar	56	BHU HassuBalail
51	BHU PirKotSadhana	57	BHU Nekokara
52	BHU Hassan Khan	58	BHU Sharif abad